Bassem Laifa

Personal details



Bassem Laifa



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0097433556572



Doha-Qatar



 Driving license : Light vehicle driver ,bus driver ,medium truck driver.



Male



tunisian

Skills

Medium truck operation Route planning Vehicle maintenance Delivery logistics Customer communication Time management Safe driving practices

Languages

English

Arabic

French

Employment

Driver Light vehicle ,bus driver ,medium truck

Jan 2020 - Present

Al mondial, Doha

- Operated medium trucks to transport goods safely and efficiently across designated routes in Doha.
- Maintained vehicle condition by performing regular inspections and coordinating necessary repairs to minimize downtime.
- Managed daily delivery schedules, ensuring timely pickup and drop-off of goods while adhering to traffic regulations.
- · Coordinated with warehouse and logistics teams to optimize load planning and improve route efficiency.
- Delivered an average of 25 shipments daily, maintaining a 98% on-time delivery rate and ensuring customer satisfaction.
- Implemented safety protocols and participated in routine safety training to reduce accidents and maintain compliance with local transportation laws.
- Communicated effectively with dispatchers and customers to update delivery status and resolve any issues promptly.
- Adhered to all safety and traffic regulations to prevent accidents and ensure the safety of cargo and other road users.
- Ensured accurate documentation of delivery logs and vehicle maintenance records to comply with company policies and regulatory standards.
- Trained and mentored new drivers on vehicle operation, safety procedures, and company policies to improve team performance and cohesion.
- Utilized GPS and route management software to enhance delivery efficiency and reduce fuel consumption.
- Handled customer queries and complaints professionally to maintain high service standards and customer satisfaction.