

ABOUT ME

To utilize my diverse skills and expertise to contribute effectively in a challenging driving role, ensuring exceptional service delivery while working in a multiethnic organization

SKILLS

DRIVING

CUSTOMER CARE

COMPUTER SKILLS

PROBLEM SOLVING

LANGUAGES

ENGLISH

SWAHILI

ARABIC

HOBBIES

SPORTS, READING, TRAVELING

COURSE

EDUCATION THROUGH LISTENING NAIROBI THEATRE

NOV 2010 - NOV 2010

DRIVING LICENSE

Driving license category Kenyan Class BCE, Qatar light, **UAE** light

PERSONAL DETAILS

Nationality Kenyan

Visa status active

Marital status married

REFERENCES

ZACHARIA CHARI T: 70714621 E: zackchari19@gmail.com

NELIAS FAITH WANJIRU

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WORK EXPERIENCE

UNITED ARAB EMIRATES

Abu Dhabi Jan 2023 - Mar 2025

Driver

- Guaranteed safe and efficient passenger and cargo transportation.
- Upheld strict vehicle maintenance and cleanliness protocols.
- · Streamlined schedules and routes for maximum time efficiency.
- Delivered exceptional customer service during deliveries and engagements.
- Employed GPS and advanced routing software for optimal navigation.
- Proficiently operated a diverse fleet of vehicles in full compliance with traffic regulations.

STATE OF QATAR

Sep 2018 - Dec 2021

Driver

- Provided reliable transportation services for clients.
- Maintained accurate records of trips and vehicle conditions.
- Assisted in logistical planning and route optimization.
- Adapt to changing routes or schedules as required by traffic or management directives.

HILLPARK GUEST HOUSE

Feb 2014 - Jan 2015

Customer Service Agent

- Delivered excellent customer service and support to guests.
- Handled inquiries and resolved issues promptly.
- · Assisted in managing guest bookings and check-ins.

JIKOMART ENTERPRISES LIMITED

Sep 2011 - Nov 2013

Cashier

- Managed cash transactions and provided customer assistance.
- Maintained accurate records of sales and inventory.

EAST AFRICAN INSTITUTE OF HOME CARE MANAGEMENT

Jan 2010 - Oct 2010

Receptionist

- Greeted visitors and managed communication.
- Assisted with administrative tasks and scheduling.

EDUCATION

PETANNS DRIVING **SCHOOL**

2014

Driving License Class BCE

MUKINYI PRESBYTERIAN INSTITUTE OF

BUSINES STUDIE

Nairobi 2008

Higher National Certificate

CERTIFICATE IN INFORMATION TECHNOLOGY

CAYLEN CATERERS AND HOME MANAGEMENT INSTITUTE

Nairobi 2009

WILTRUE HIGH SCHOOL 2007

KIMBO PRIMARY SCHOOL, KENYA 2003

Some College (no degree)

Certificate in Catering and Home Management.

HIGH SCHOOL DIPLOMA

Kenya Certificate of Secondary Education

Kenya Certificate of Primary Education

EXTRA-CURRICULAR ACTIVITIES

MAJI MAZURI CHILDREN'S CENTRE Feb 2008 - May 2008

Volunteer

Assisted in various activities aimed at improving children's