



Abdalla Osman

ABOUT ME

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WORK EXPERIENCE

Xtreme land mall of qatar

City: Qatar | **Country:** Qatar

[01/09/2023 – Current]

Customer service

Welcoming customers and guiding them to the available activities.

Supervising and assisting in the trampoline and climbing areas to ensure safety.

Ensuring children and visitors follow safety rules and instructions.

Responding to customer inquiries and resolving complaints politely and professionally.

Assisting in organizing and managing events and group activities inside the center.

Maintaining cleanliness and safety in the play area and ensuring it's ready for use.

Working as part of a team to ensure smooth daily operations.

Trhal

City: Khartoum

[06/01/2020 – 30/12/2020]

Driver

Safely driving vehicles in various road and weather conditions within Sudan.

Following traffic laws and safety regulations.

Transporting people or goods on time.

Keeping the vehicle clean and performing routine maintenance.

Handling emergency situations calmly while driving.

EDUCATION AND TRAINING

[09/09/2022 – 19/03/2023]

Graphic design certified

Arena Animation

City: Bangalore | **Country:** India | **Field(s) of study:** Education: • *Teacher training with subject specialisation* | **Final grade:** 61% | **Level in EQF:** EQF level 2

LANGUAGE SKILLS

Mother tongue(s): Arabic

Other language(s):

English

LISTENING B1 **READING** B1 **WRITING** B1

SPOKEN PRODUCTION B1 **SPOKEN INTERACTION** B1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

SKILLS

work as a team | understand spoken English | drive vehicles