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|  | Mustapha Ouzeri  WaiterHighly Reliable & Detail-Oriented Driver |
| profile Highly reliable and detail-oriented professional with over 10 years of experience in customer-facing roles, adept at managing logistics, ensuring timely service, and maintaining high standards of professionalism. Possesses strong organizational and problem-solving skills, with a proven ability to handle responsibilities efficiently and adapt to various situations. Eager to leverage excellent time management and customer service abilities in a challenging driver role. Contact **PHONE:** +974 66177259  **QID: 28501200719**  **Adress:**  Al Mansoura, Doha, Qatar  **EMAIL:** [ouzerimustapha09@gmail.com](mailto:mustapha0985@gmail.com) Languages Arabic  French  English | **DRIVING LICENSE** Type:Qatar Driving License - Light Vehicle  Number: 28501200719  First Issue: 29/06/2025  Validity: 28/06/2030  **KEY SKILLS**   * Time Management & Route Optimization: Proven ability to manage schedules and prioritize tasks efficiently to ensure timely delivery and service. * Customer Service & Communication: Skilled in interacting professionally with customers, understanding needs, and resolving issues diplomatically. * Problem-Solving & Adaptability: Capable of handling unexpected situations and finding effective solutions under pressure. * Detail-Oriented & Safety Awareness: Meticulous attention to detail in maintaining standards and a strong understanding of safety protocols (transferable to vehicle maintenance and road safety). * Team Collaboration: Experience working effectively within a team to achieve common goals. * Multilingual Communication: Arabic (Native), French and English, facilitating clear communication with diverse individuals.   WORK EXPERIENCE  Delivery and Logistics Manager  Glass & Mirrors Company - Blida, Algeria | 2008 – 2024   * Ensured prompt and accurate delivery of orders, demonstrating strong time management and efficiency. * Maintained high standards of service and appearance, including regular inspection of service items (transferable to vehicle cleanliness and maintenance). * Built strong rapport with customers, indicating excellent interpersonal and customer service skills crucial for client interaction. * Managed operations efficiently, showcasing organizational abilities. * Assisted with managing large customer volumes, especially during peak hours, highlighting ability to handle high-pressure environments. * Resolved customer concerns diplomatically, indicating strong problem-solving and communication skills.  EDUCATIONKhazrouna High School 2001-2003  Secondary School Certificate  Science program Interest  * Sport * Food * Culture * Volunteering * Maners |