

faulaad459@gmail.com



Doha-Qatar





FOULAD KOROTH

# **EDUCATION**

Diploma in E-Accounting
Smart Institute of Computer Education, January
2021 - 80%

### B.Sc. Microbiology

M.E.T. Arts & Science College, Nadapuram, 2018 Education Category - University of Calicut

# **SKILLS**

- Sales Coordination
- · Customer Relationship Management
- Quotation & Pricing Strategies
- Negotiation & Deal Closing
- Order Management
- Inventory Management
- MS Excel & Odoo (ERP)
- Client Communication
- Time Management
- · Problem-Solving
- Product Knowledge
- Team Collaboration
- Documentafon & Reporting

## **PERSONAL DETAILS**

• Date of Birth: 27/03/1997

• Na onality : India

Passport No: T7869510

• Languages : English, Malayalam, Hindi, Tamil

• Qatar valid Driving License (Light Vehicle Automatic)

# PROFESSIONAL SUMMARY

A dedicated and results-driven sales professional with extensive experience in coordinating sales operations, managing customer relations, and optimizing pricing strategies, Passionate about delivering high-quality service and fostering long-term client relationships, I am committed to driving success through effective communcation and a customer-first approach. Continuously seeking to expand my expertise and contribute to the growth of the organization

## **WORK EXPERIENCE**

#### SALES COORDINATOR

(10/12/2022 - PRESENT)

DALLAS GLASS TEMPERING FACTORY - DOHA, QATAR

- Utilized MS Excel to accurately calculate product pricing, ensuring competive and precise quotations.
- Generated comprehensive quotations and manufacturing work orders utilizing MS Excel and Odoo (ERP) for seamless operations.
- Managed and processed customer orders, maintaining timely communication through emails to ensure optimal customer satisfaction.
- Effectively handled customer phone inquiries, strengthening client relations and resolving queries promptly.
- Organized and maintained work order documentation, supporting efficient workflow and compliance.
- Negotiated competitive pricing and ensured high-quality materials were provided by liaising with customers, securing profitable agreements.
- Coordinated with internal production teams to guarantee timely and high-quality product deliveries.

## SALES MAN

(2018 - 2020)

EVM CERAMICS - KOZHIKODE, KERALA, INDIA

- Responded to customer inquiries via phone, fostering strong client relationships and enhancing customer retention.
- Developed competitive pricing models and quotations, ensuring alignment with market trends and customer expectations.
- Engaged in strategic negotations with customers to finalize deals, optimizing product pricing and material quality for mutual benefit.
- Managed inventory levels, ensuring adequate stock availability to meet customer demands without overstocking.
- Analyzed customer feedback to provide insights for continuous improvement in product offerings and sales strategies.