

CURRICULUM VITAE



IBRAHIM MAYANJA

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Doha-Qatar

CAREER OBJECTIVE:

To strive for challenging in progressive in organizations where I can contribute and to build my professional career along with the growth of the Organization and give the best of my abilities.

WORKING EXPERIENCE:

Spot & Help Service:

► 2022-2025: Present

QDVP Hamad Corporation Supervisor of Drivers:

► 2018-2022

- Supervised a team of 52 drivers, providing guidance, training, and support
- Coordinated daily routes, schedules, and dispatches to ensure timely and efficient delivery
- Monitored driver performance, addressing issues and implementing corrective actions
- Implemented safety protocols and procedures to ensure compliance with regulations
- Collaborated with logistics and operations teams to optimize transportation services

Collaborate with internal teams:

Work with other departments, such as sales, marketing, or technical support, to resolve customer issues or improve overall customer experience

BLUE PEARL'S(U)LTD Team Leader

► 2017-2018

Cargo Transportation Services Tours and Travel

Escalate complex issues: Transfer complex or unresolved issues to senior customer service Representative's or other departments.

Gather customer feedback: Collect feedback from customers to improve products, services, or overall customer experience.

Update customer records: Maintain accurate and up-to-date customer records, including contact information and purchase history.

DUBAI INTERNATIONAL AIRPORT

Bus Driver

2014 2016

ENTEBBE AIRPORT

customer Agent

EDUCATIONAL QUALIFICATION:

► 2006 Kampala secondary School UGANDA CERTIFICATE OF EDUCATION.

PERSONAL INFORMATION:

QID No : 28680001307

Validity : 03/09/2025

Passport No : A00504904

Date of Expiry : 21/10/2031

LANGUAGE PROFICIENCY

English

Arabic

I hereby declare that the above information is legitimate and true to my identification and academic credentials.