#### **CURRICULUM VITAE**

### **IBRAHIM MAYANJA**

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Dohe-Qatar

## **CAREER OBJECTIVE:**

To strive for challenging in progressive in organizations where I can contribute and to build my professional career along with the growth of the Organization and give the best of my abilities

## **WORKING EXPERIENCE:**

## **SPOT/HELP SERVICE**

> 2024-2025: Present

#### **BRISK LIMOSIUSIN DRIVER**

> 2023-2024

## **BLUE PEARL'S(U)LTD**

**>** 2022-2023

Cargo Transportation Services Tours and Travel.

**Escalate complex issues**: Transfer complex or unresolved Issues to senior customer service Representative's or other departments.

**Gather customer feedback**: Collect feedback from customer to improve products, services, or overall customers experience.

**Update customer records**: Maintain accurate and up-to-date customer records, including contact Information and purchase history

**Collaborate with internal teams:** Work with other departments, such as sales, marketing, or technical support, to resolve customer issues or improve overall customer experience.

#### **DUBAI INTERNATION AIRPORT**

**>** 2017-2018

#### **Bus Driver**

#### **ENTEBBE AIRPORT**

**>** 2014 2016

customer Agent

# **EDUCATIONAL QUALIFICATION:**

2006 Kampala secondary School UGANDA CERTIFICATE OF EDUCATION.

2024 HMC(ALSAD) MEDICAL CORPORATION BSAT/DG/ASAT/GSAT/DRIVER CERTIFICAT

## **PERSONAL INFORMATION:**

QID No : 28680001307 Validity :03/09/2025 Passport No : 000504904 Date of Expiry : 21/10/2031 LANGUAGE PROFICIENCY

English Arabic

**STRENGTH:** I hereby declare that the above information is legitimate and true to my ident cation and academic credentials,

