

## MUHAMMAD IBRAHIM

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Doha – Qatar

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### Profile

A dedicated and safety-conscious driver with 4 years of experience in providing reliable transportation services. Skilled in navigating both local and long-distance routes, ensuring timely arrivals and maintaining a clean, well-maintained vehicle. Known for strong attention to detail, excellent communication, and a commitment to delivering exceptional service with a focus on safety and customer satisfaction.

### Educational

**Secondary School**

**Secondary School Certificate (SSC).**

**2013**

Shiekh Khalifa Bin Zayed Arab Pakistani School

### Experience - Years

**2015 – 2017**

**Emirates Transport, Abu Dhabi, UAE – Light Vehicle Driver.**

- Expertise in safe driving, consistently following traffic laws and ensuring the safety of passengers and cargo, including VIPs and executives.
- Skilled in efficient route planning, minimizing delays, and ensuring punctual arrivals for high-profile clients.
- Proficient in performing basic vehicle maintenance and checks to ensure the vehicle remains in top condition.
- Strong time management abilities, ensuring schedules are adhered to and deadlines are consistently met.
- Exceptional customer service skills, maintaining professionalism and clear communication with VIP passengers and clients.
- Trained in defensive driving techniques to prevent accidents and manage unexpected road conditions.
- Capable of maintaining accurate records related to trips, vehicle condition, and maintenance tasks.

### Experience - Years

**2018 – 2019**

**Noon, Abu Dhabi, UAE – Delivery Driver.**

- Proven experience as a reliable delivery driver, consistently meeting tight deadlines and ensuring on-time deliveries to customers.
- Strong knowledge of local and regional routes, allowing for efficient and timely deliveries.
- Excellent time management skills, ensuring all scheduled deliveries are completed within the specified time frame.
- Skilled in handling packages with care and ensuring that items are delivered in perfect condition.
- Ability to handle customer inquiries professionally and maintain a positive experience throughout the delivery process.
- Proficient in managing delivery records, including maintaining accurate logs of delivered items and payment transactions.
- Comfortable with operating and maintaining delivery vehicles, conducting basic vehicle checks before each shift.
- Familiar with Noon's delivery system, ensuring adherence to company protocols and delivering quality service to customers.

**Proficiency  
And Skills**

- ❖ Skilled in precise and safe driving.
- ❖ Strong problem-solving abilities for route and traffic challenges.
- ❖ Excellent time management and route planning.
- ❖ Good communication and customer service skills.
- ❖ Self-motivated and reliable.
- ❖ Proficient in GPS and navigation systems.
- ❖ Team work.
- ❖ Self-motivated.
- ❖ Planning and organizing skills.
- ❖ Quick adaptation to work operation.
- ❖ Ability to do very precise work.
- ❖ Problem solving.
- ❖ Computer skills.

**Languages**

- ❖ English, Arabic and Urdu.

**Personal  
Information**

<b>Qatar License No</b>	<b>29558611563</b>
<b>D.O.B</b>	<b>22/04/1995</b>
<b>Marital Status</b>	<b>Married</b>
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