



## **Alzahraa Abdelrazig Taha Ali**

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### **Personal Profile**

Committed medical graduate with a strong foundation in healthcare and prior experience as a Pharmacy Technician in both outpatient and inpatient settings. Proven strengths in customer service, workflow optimization, SOP development, and pharmacy operations. Recognized for integrity, organizational skills, and a continuous improvement mindset. Eager to enter the workforce and gain new experiences.

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### **Work Experience**

Pharmacy Technician | Sidra Medicine

*Jul 2016 - Nov 2020*

- **Exceptional Customer Service Delivery**
- **Clinical Communication and Problem-Solving**
- **Prescription Management, Medication Preparation and Compounding**
- **Inventory and Supply Chain Management**
- **Technology and Equipment Proficiency**

Pharmacy Technician Lab Assistant | College of the North Atlantic - Qatar

*Apr 2016 – May 2016*

- **Educational Support and Resource Management**

### **Education**

National University - Sudan | Faculty of Medicine & Surgery | 3.94 GPA

*Mar 2021 - Oct 2025*

College of the North Atlantic- Qatar | Pharmacy Technician Diploma | 4.0 GPA

*Jan 2013 - Oct 2015*

Sudanese Community School – Qatar | Elementary & High school Certificates

*Sep 2001- Mar 2012*

### **Training Attended**

Basic Surgical & Emergency Skills | Aid Around, Cairo, Egypt

*Feb 2024*

Emotional Intelligence

*Sep 2019*

Basic Life Support

*Nov 2018*

### **Awards and Recognitions**

Employee of the Month | Pharmacy Department, Sidra Medicine

*Apr 2020*

Best Student in Discipline | UDST Interdisciplinary Skills Competition

*Mar 2015*

### **Volunteering and Extracurricular Activities**

Participated in multiple health promotion events and represented CNA-Q at the Qatar International College Fair & QAPCO Sponsorship Agreement in 2015.

Involved in art club activities, including exhibitions and Global Village.

### **Skills**

Proficient in Microsoft Office (Word, PowerPoint, Excel, Outlook), Google Apps and POS and sales

Languages: Native Arabic speaker, proficient English speaker (OET Score 420) and beginner Spanish

Qatar Driving license

QID with Family visa