




# RAVICHANDRAN KARTHIKEYEN

Sales Associate

## Contact

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## Education

**2016 -2018**

**K/RAJWELLA HINDU NATIONAL COLLAGE,DIGANA**  
GCE Advanced Level in Art stream

**2004 -2015**

**K/HINDU SENIOR SCHOOL,KANDY**  
Ordinary Leavel (O/L) Examination

## Courses & Certifications

**MARKETING & SALES SKILLS DEVELOPMENT COURSE**  
Sri Lanka Institute of Marketing (SLIM), 2019

**SALES MANAGEMENT CERTIFICATE**  
Sri Lanka Institute of Marketing (SLIM), 2020

**RETAIL SALES & PRODUCT PRESENTATION WORKSHOP**  
Chamber of Commerce, Kandy

## Skills

- Excellent Customer Service
- Vehicle Maintenance Knowledge
- Sales and Upselling Techniques
- Safe and Defensive Driving
- Route Planning and Navigation
- Problem-Solving
- Teamwork and Collaboration
- Strong Work Ethic
- Time Management

## Language

- Tamil – Native
- Sinhala – Fluent
- English – Conversational
- Hindi

## About Me

Dedicated and customer-focused Sales Associate and experienced Driver with a strong background in delivering exceptional service, promoting products, and ensuring timely and safe deliveries. Proven ability to build relationships, handle diverse tasks efficiently, and work effectively in fast-paced environments. Committed to exceeding customer expectations and contributing positively to team success.

## Work Experience

### GRAND SEEDS FOR HOSPITALITY AND SERVICES,QATAR (2025 -Present)

Driver

- Safely transport staff, guests, and goods to various destinations in a timely and professional manner.
- Maintain cleanliness and regular maintenance checks of vehicles to ensure safety and reliability.
- Provide excellent service and assistance to passengers, contributing to a positive company image.

### TALABAT QATAR (2022 -2024)

Delivery Driver |Talabat, Qatar

- Efficiently deliver a high volume of packages to residential and commercial addresses within specified timeframes.
- Consistently receive positive feedback from customers for friendly and professional service.
- Drive light vehicles, including bike.

### MALIBAN GROUP COMPANY, SRI LANKA (2021 -2022)

Marketing Executive

- Coordinated with sales and distribution teams to develop promotional strategies and achieve sales targets.
- Organized in-store promotions, product demonstrations, and events to engage customers directly.
- Developed marketing materials (brochures, point-of-sale displays, social media content) to support product launches.
- Built and maintained relationships with retail partners, distributors, and key stakeholders.

### THAJ JEWELLERS - KANDY (2020 May-2021 Feb)

Sales Associate

- Provided personalized assistance to customers selecting jewelry
- Offered expert advice on styles and trends
- Ensured a positive and informative shopping experience
- Collaborated with team to create attractive displays
- Helped maintain an inviting store environment