MUHAMMED AHAD

CAREER OBJECTIVE

Motivated and experienced professional seeking a Team Leader/Supervisor position where I can utilize my leadership, team management, and problem-solving skills to enhance operational efficiency, support staff development, and contribute to the overall success of the

JOB EXPERIENCE

TEAM LEADER

Hamad airport customer service executive Doha-Qatar 2022 - 2025

DUTIES AND RESPONSIBILITIES

- Supervised daily terminal operations, including check-in, boarding, and baggage handling, ensuring smooth and efficient passenger flow.
- Led and motivated a team of staff, assigning duties, monitoring performance, and providing on-the-spot support and guidance.
- · Handled escalated passenger concerns with professionalism, ensuring high levels of customer satisfaction and timely resolution.
- Coordinated with ground handling, airline, and security teams to maintain safety, punctuality, and operational compliance.

MARKETING EXECUTIVE

Media one event management company DOHA – QATAR 2020 - 2022

DUTIES AND RESPONSIBILITIES

- Creation and Revision of Event Orders using Your Function/Priava;
- All Associated Event Costing's
- Manage social media and digital ad
- campaigns.
- Creation and Revision of Weekly Event Summaries in preparation for Weekly Event Order Meetings;
- brand visibility.
- Develop strategies to retain and engage clients.

SALESASSISTANT GALAXY BUILDERS CALICUT - INDIA 2019 - 2020

DUTIES AND RESPONSIBILITIES

- Utilize provenmethods and support tools to achieve growth and hit sales targets by successfully converting leads into clients. Build and promote strong, long-lasting
- customer relationships, understanding their needs, in order to establish value and product
- Assist team members in meetings, and follow-up to help close ongoing deals Identify and qualify new revenue generating
- sales opportunities
- Coordinate with marketing and business development teams
- Prepare and present client
- proposals/quotations to secure new business



CONTACT

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- muhammedfahadak8891@gmail.com_ Al-Sadd, Doha-Qatar



PERSONAL INFO

Nationality D.O.B : 29.08.1996 : Married Civil Status : Male

Gender :Transferable with NOC Visa Status

Qatar Drivinglicence

SKILLS & QUALITIES

- Excellent communicationskills and interpersonal
- Time management Organizational skills(Put eye to details) Efficient and speedy.
- Friendly, outgoing person adapts easily to
- various situations. Open to learn new skills and willing to work long hours, as required.
- Sets high standards for self and staff. Takes pride
- I providing a high level of service. Able to work under own initiative Wide
- knowledge on modern market.
- Good in research, analysis and planning. Attentive and can work under pressure. Excellent on meeting deadline or sales team

EDUCATIONAL ATTAINMENT

COLLEGE

BACHLORE OF COMMERCE: B.COM

CALICUT UNIVERSITY - INDIA

2016 - 2019

HIGH SCHOOL DIPLOMA

THIRUVANGOOR HIGHER SECONDARY 2014 - 2016

OTHER COURSES

MS OFFICE

TALLY ACE SAP

HOOTSUITE GOOGLE ADS

FACEBOOK ADS MANAGER

LINKEDIN ADS

CANVA, ILLUSTRATOR PIPE DRIVE, SINCH MARKETING ANALYTICS TOOLS

LANGUAGE

