



AMINUL ISLAM CHAKDAR

Address: Sanaya

Doha- Qatar

Cell: +974 50937414 (Qatar)

E-mail: aminulchakdar@gmail.com

Professional Profile

A bright, talented and hard working individual with a bubbly, friendly personality and the ability to work as part of a team. Possessing excellent communication & hospitality skills and a proven ability to ensure that all customer expectations are met during the bar experience and providing amazing hospitality to guests. Customer focused, highly organized with the ability to make cocktails & beverages to the required standards and ensure the bar area is always clean and organized.

Career Summary

- | | |
|-----------------------------------|---|
| 05 Dec 2016 to 10 Aug 2025 | G4S Security Services Doha-Qatar
Security Officer. |
| 02 Feb 2016 to 10 Nov 2016 | Gulshan Club, Gulshan -2, Dhaka- Bangladesh
As a Restaurant Supervisor (food and beverage Restaurant and Bar
Department) |
| 2012-2014 | TGI Friday's Chaswood Resources SDN BHD (Chaswood Group) Malaysia
Supervisor, Restaurant & Bar – Full Time |



chaswood resources holdings ltd



- Working under the general guidance of the Restaurant Manager
- Assisting in the smooth running of our bar area to deliver a high standard of service
- Customer satisfaction. Providing a visible presence to ensure that all customer requests And queries are responded to promptly and effectively.

❖ KEY SKILLS AND COMPETENCIES

- Good knowledge of wine, spirits, beers & alcoholic beverages.
- High standards of personal presentation and customer service.
- Ability and willingness to work late nights & weekends.
- A great team player.
- Experience of serving large numbers of customer's at large functions & events.
- Ability to work well within a busy, often fast-paced environment.
- Keen to learn and develop new skills.
- Able to work individually behind a bar.

January 2011- August 2012

**Hilton Kuala Lumpur
Floor Captain- Part Time**



- Customer Focus
- Communication
- Energy & Stresses
- Team work
- Quality Orientation
- Problem Solving
- Accountability & Dependability's
- Operating Equipments
- Ethics & Indignity

2010-2011 San francisco Steakhouses
An Italian Fine Dining Restaurant
Senior Waiter



- Great guests and make them feel comfortable.
- Learn menu items and be able to describe them appropriately to guests.
- Take beverage and food orders.
- Deliver beverages and food in a timely manner.
- Check-in with guests to ensure that everything is going well.
- Clear dirty dishes from table.
- Refill beverages throughout the meal.
- Deliver guest's bill and thank them for dining at the restaurant.
- Work with other servers and be a team player.

Education and Qualifications

Education		
Higher Diploma in Hotel & Catering Management Year- 2013	Lincoln University College Mayang Plaza, Kelana Jaya Kualalampur, Malaysia 	CGPA 2.94 (out of 4.00)
Higher Secondary Certificate Year-2007	BAF Shaheen College Mohakhali, Dhaka Bangladesh	Grade- A (3.94)

Secondary School Certificate Year- 2005	DCP High School Chunarughat, Hobigonj Sylhet, Bangladesh	Grade- A (4.19)
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Professional Skills

- Food & Beverage
- Restaurant Management
- Alcoholic Beverages
- Hospitality Management.
- House Keeping.
- Kitchen Management

IT Skills

- Microsoft Word
- Microsoft Excel
- Microsoft Access
- Microsoft PowerPoint
- Microsoft Outlook
- Local Area Network
- Virtual Private Network
- Corporate Presentations
- Internet and Email

Personal Details

Father's Name: Late Nazim Uddin Chakdar
Mother's Name: Ranu Begam
Passport Number: EM0011347
Expiry : 30/09/2028

Language Skills

English, Hindi, Arabic, Bangla all language are excellent.

Md. Aminul Islam Chakdar

Date