Eltayb Ahmed Adam Mohamed

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Professional Objective

Seeking a challenging and growth-oriented position in a reputable organization where I can utilize my skills in customer service, security, and hospitality, while continuing to learn and contribute to team success

Professional Summary

Motivated and adaptable professional with a bachelor's degree in Tourism Management and diverse experience in security, hospitality, and sales. Skilled in customer service, teamwork, and handling challenging situations. Highly organized, with strong communication and problem-solving abilities.

Education

Bachelor's Degree in Tourism Management

Faculty of Tourism & Hotels, Al-Zaim Al-Azhari University, Sudan Graduated: March 27, 2019, | Classification: Second Class - Division Two Key Modules: Tourism Marketing, Hospitality Management, Cultural Tourism, Tourism Economics, Sustainable Tourism

Personal and Professional Skills

- Strong communication skills in Arabic (native) and English (intermediate)
- Teamwork and collaboration
- Analytical problem-solving and decision-making
- Adaptability in fast-paced environments
- Customer service excellence
- Microsoft Office proficiency (Word, Excel, PowerPoint)
- Time management and task prioritization

Technical Skills

- Microsoft Office proficiency (Word, Excel, PowerPoint)

Professional Experience

- Security Guard | AL MIRQAB SECURITY SERVICES, Doha, Qatar Dec 2024 – Present
- Monitor and patrol assigned areas to ensure safety and security
- Respond to incidents and handle emergencies calmly
- Enforce rules and maintain secure environments
- Hospitality Assistant (Cook & Waiter) | Mareb Kitchen, Doha, Qatar Aug 2023 – Aug 2024
- Assisted in food preparation and maintained hygiene standards
- Served customers and ensured satisfaction during peak hours
- Balanced kitchen and front-house duties effectively
- Sales Executive | General Work, Sudan Jan 2020 – Jan 2023
- Conducted market research and developed sales strategies
- Built strong customer relationships and met sales targets
- Resolved complaints and contributed to team promotions

Certifications & Training

- Completed a computer training course in Microsoft Office programs – B.M.T.C Center, Duration: 2 months / 30 training hours

Languages

- Arabic: Native

- English: Intermediate (Speaking, Reading, Writing)

References

Available upon request.