
Athar Uddin Mohammad

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Professional summary

Dedicated Cooling system expert with extensive skills and years of technical and hardware experience in AC, Refrigerator and Washing machine installation and repair. Proven track record in technical support provision and customer service, ensuring safety compliance and energy conservation awareness. Adept at equipment installation and maintenance, with a focus on refrigeration systems knowledge and pressure checking techniques and expertise knowledge in all kinds of refrigeration's and washing machines. Committed to enhancing operational efficiency through workload management and warranty servicing. Aspires to leverage expertise in operation and maintenance to drive sustainable solutions in the HVAC industry.

Hard-working AC technician with strong organizational and interpersonal skills. Achieves company goals through exceptional planning and prioritization.

Work history

June 2022 - June 2025

Customer Service & Quality Engineer

M/s. SV Solutions, Karimnagar

Karimnagar, India.

- Worked as an official service quality engineer for Godrej Air conditioner & Refrigerators.
- Offered prompt on-site service response to emergency breakdowns ensuring minimal disruption.
- Demonstrated excellent problem-solving skills, consistently resolved challenging technical issues.
- Enhanced operational efficiency, implemented new service protocols.
- Assured client satisfaction with immediate and effective troubleshooting of equipment malfunctions.
- Tailored unique solutions for clients' specific needs enhancing customer satisfaction.
- Streamlined workflow by developing effective service schedules.
- Performed extensive repair works to restore functionality in faulty machines.
- Attended professional development workshops regularly, kept abreast of latest industry advancements.
- Verified correct installation of new equipment, billing guaranteed optimal operation from the start.
- Updated client records diligently to monitor service history and future requirements.
- Collaborated closely with engineering teams to resolve complex mechanical issues, increased service quality.
- Maintained excellent customer relations, provided expert technical advice on machine management.
- Achieved optimal machinery performance by executing regular preventive maintenance.
- Wore proper PPE and complied with safety standards to reduce risks and hazards.
- Communicated repair needs and issues to customers, explaining complex concepts to help with decision-making.
- Maintained knowledge of updated changes in various equipment models.

April 2018 - May 2022

AC Technician

Universal refrigeration, Karimnagar

Karimnagar, India.

- Worked as an official AC technician for whirlpool AC, Refrigeration and Washing machines.
- Installed new AC units for improved temperature control in office buildings domestic buildings.
- Installed new refrigerators and washing machines.
- Collaborated effectively with other technicians during large scale installation projects, promoting teamwork and productivity.

- Implemented preventative measures against unit breakdowns, thereby increasing longevity of the machines.
- Assisted in the design and implementation of customized AC solutions for unique building designs.
- Applied knowledge of refrigeration principles to improve cooling efficiency in commercial settings.
- Ensured proper functioning of air conditioning, refrigeration systems by performing regular maintenance.
- Demonstrated excellent soldering skills when repairing damaged copper pipes within the AC units, refrigerators and washing machines ensuring durability.
- Managed emergency repairs promptly to restore optimal temperatures during heatwaves.
- Stayed up to date with industry trends for providing cutting-edge solutions to clients' needs.
- Maintained a high level of customer satisfaction through timely service delivery.
- Followed installation requirements for cooling, ventilation, air conditioning and refrigeration ducts.
- Consulted technical resources to understand properties of different systems.

Technical Skills

- AC installations
- Refrigeration systems knowledge
- Pressure checking techniques
- Welding and brazing
- Safety compliance
- Warranty servicing
- Workload management
- Air conditioning repairs & maintenance
- Refrigerators installation & repairs
- Washing machine installation & repair
- Operation and maintenance expert
- Knowledge of Computer Basics

Interpersonal Skills

Good communication and interpersonal skills
Honest and hardworking
Quick learner

Education

April 2017
Board of Secondary Education
Karimnagar

K.K. High School

March 2019
Technical Training Certificate: Ac Technician

FTS Educational Academy

Languages

English

Upper intermediate

Hindi

Fluent

Urdu

Native

Telugu

Fluent

Hobbies and interest

Playing Cricket
Exploring Internet

Awards, Accomplishments, and Honors

Awarded best employee of the year in 2024.
Accomplished most installations in a year 2024-2025

Certifications

Technical Trainee Certificate 2019

Personal Information

Father Name: Mohammad Zaffar Uddin

Passport No: W7875451

Date of Birth: 10-06-2000

Passport Expiry: 03-11-2032

Visa Status: Work Yearly Visa