

CURRICULUM VITAE

IBRAHIM MAYANJA

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Doha-Qatar



CAREER OBJECTIVE:

To strive for challenging in progressive in organizations where I can contribute and to build my professional career along with the growth of the Organization and give the best of my abilities.

WORKING EXPERIENCE:

- 022-2025: Present
QDVP QATAR
CUSTOMER SERVICES
- 022-2024
BRISK LIMOSIUSIN
DRIVER
- 2018-2022
BLUE PEARL'S(U)LTD
Cargo Transportation Services
Tours and Travel

Escalate complex issues: Transfer complex or unresolved issues to senior customer service representatives or other departments.

Gather customer feedback: Collect feedback from customers to improve products, services, or overall customer experience.

Update customer records: Maintain accurate and up-to-date customer records, including contact information and purchase history.

Collaborate with internal teams: Work with other departments, such as sales, marketing, or technical support, to resolve customer issues or improve overall customer experience

- 2017-2018
DUBAI INTERNATIONAL AIRPORT
Bus Driver
- 2014 2016
ENTEBBE AIRPORT
customer Agent

EDUCATIONAL QUALIFICATION:

- 2006
Kampala secondary School UGANDA
CERTIFICATE OF EDUCATION
- 2024
HMC(ALSAD) MEDICAL CORPORATION
BSAT/DG/ASAT/GSAT/DRIVER CERTIFICATES

PERSONAL INFORMATION:

QID No : 28680001307
Validity : 03/09/2025
Passport No : A00504904
Date of Expiry : 21/10/2031

LANGUAGE PROFICIENCY

- English
- Arabic

STRENGTH:

- I hereby declare that the above information is legitimate and true to my identification and academic credentials.