

Faisal Javed

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■ javedfaisal95@gmail.com

Passport: DL8675203 | **Residence Permit:** 29258613692 | **Work Permit:** Qatari

Date of Birth: 25/08/1992 | **Nationality:** Pakistani

Professional Summary

Dedicated and disciplined **Courier Driver** with more than 6 years of proven experience in courier services, logistics, and warehouse operations. Skilled in **route planning, shipment handling, cash collection, and customer service**. Holder of a **valid Qatar Driving License** with excellent knowledge of Doha roads. Known for punctuality, reliability, and strong communication skills. Experienced in handling delivery devices, resolving customer concerns, and maintaining operational accuracy.

Work Experience

Courier Driver

GFS Express – Dammam, Saudi Arabia | 06/04/2023 – 06/04/2024

- Collected, scanned, and segregated shipments daily for assigned routes.
- Coordinated with customers via SMS and calls for delivery confirmations.
- Delivered shipments and collected funds with accuracy, updating the system in real time.
- Handled delivery issues (vehicle, device, or customer-related) by liaising with support teams.
- Returned undelivered shipments and submitted collected cash at the warehouse cashier.

Team Leader – Warehouse Logistics

Noon.com – Dammam, Saudi Arabia | 10/04/2021 – 05/03/2023

- Supervised warehouse operations, ensuring order fulfillment and inventory accuracy.
- Trained and managed warehouse staff, improving team productivity.
- Streamlined operational processes, reducing delays and errors.
- Implemented safety protocols, minimizing workplace incidents.

Senior Merchandiser

Tarweej Co. – Dammam, Saudi Arabia | 10/03/2020 – 02/03/2021

- Managed product displays and stock rotation across 5 supermarkets.
- Monitored shelf cleanliness, stock FIFO, and removed near-expiry products.
- Coordinated with team leaders for replenishment and quality control.

Courier Driver

Zajil / Fetchr – Dammam, Saudi Arabia | 07/11/2017 – 05/01/2020

- Performed daily shipment segregation, scanning, and route planning.
- Delivered parcels, collected COD payments, and updated system records.
- Resolved customer queries with professionalism and timely communication.
- Returned undelivered shipments and reconciled cash at the warehouse.

Sales Executive

Sumbula Food Co. – Dammam, Saudi Arabia | 10/05/2015 – 13/02/2017

- Managed sales operations and achieved consistent growth targets.
- Handled inbound/outbound stock with proper inventory control.
- Built strong customer relationships, improving satisfaction and retention.

Education

F.A. (Intermediate)

Languages

- Urdu – Native
- English – Intermediate (B1)
- Arabic – Intermediate (B1)

Skills

- Courier & Delivery Operations
- Route Planning & Navigation
- Warehouse & Inventory Management
- Cash Handling & Reporting
- Microsoft Office (Word, Excel, PowerPoint)
- Communication & Customer Service
- Problem Solving & Team Leadership

Additional Information

- Valid Qatar Driving License – Light Vehicle
- Available for immediate joining