



# MD NUR ALAM NAHID

## Personal Cv

### PROFILE

Hardworking and multi-skilled professional with experience in merchandising, sales, store management, and customer service. Strong knowledge in inventory control, product display, and customer handling. Looking for an opportunity to utilize my versatile skills to contribute to business growth and provide excellent service."

### WORK EXPERIENCE

Right now working as a Store keeper in M A Group since 29-02-2025 still now at Doha-Qatar.

### PREVIOUS WORK EXPERIENCE

working as a Merchandiser  
since 2020 to 2022 in Bangladesh Textile Industry, Dhaka.

working as a waiter  
since 2023 in five star hotels in Bangladesh

working as a Salesman  
since 2024 in Pran-RFL Group at Dhaka, Bangladesh

### KEY SKILLES

- Expertise in planning and executing attractive product displays to increase visibility and boost sales.
- Knowledge of market trends, consumer behavior, and promotional strategies.
- Strong ability to engage with customers, understand their needs, and recommend suitable products.
- Proven track record of achieving sales targets through persuasive communication and upselling techniques.
- Skilled in handling customer complaints and ensuring customer satisfaction.
- Experienced in maintaining accurate stock records, conducting audits, and preventing stock shortages.
- Skilled in receiving, organizing, and monitoring stock for proper rotation and storage.
- Ability to manage storekeeping operations, including tracking inventory movement, documentation, and reporting.
- Ensuring proper storage conditions, cleanliness, and security of goods.
- Excellent table service, order-taking, and food handling with high attention to hygiene standards.
- Ability to work efficiently in fast-paced environments while maintaining service quality.
- Strong interpersonal and teamwork skills, able to coordinate effectively with suppliers, colleagues, and customers.

### CERTIFICATIONS & TRAINING

Food Safety and Hygiene Level 2  
Customer Service Excellence

## CONTACT

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Doha- Qatar

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EXPIRY: 31/10/2032

## EDUCATION

H.S.C -2021

Bangladesh Education Board

## SKILLS

Customer Service

Communication Skills

Multitasking

Teamwork

Attention to Detail

High-level communication  
and interpersonal skills

## LANGUAGES

- English (Fluent)
- Hindi (Fluent)
- Arabic (intermediate)
- Bengali (Native)