



MUJJUZI BRAIN

PROFILE

Highly experienced senior WAITER with 7 years of experience. Actively seeking a captain waiter & barista & Driver position where I can optimize my problem-solving and organizational skills to contribute to increased customer satisfaction. Strong multitasking skills and fast learning ability ensure quick contribution to your customer service team.

CONTACT

Address: Qatar Doha

Contact: +974 30460949

Email: Clarkrainy7@gmail.com

CERTIFICATES

- o Barista
- o customer service
- o worker of the year award
- o other

LANGAUGES

- o English
- o Luganda

EDUCATION

Bachelor's degree in business administration

Diploma in information

Advanced certificate level of education Kampala, Uganda

Uganda certificate level of education

WORK EXPERIENCE

MAY 2023 – TODATE - INTERCONTINENTAL HOTEL (QATAR)

HOTEL DRIVER

- Transport clients and/or packages to and from destinations
- Arrive at destinations on schedule
- Fulfill administrative needs, like office pickups
- Research and plan for traffic, construction and weather delays
- Use navigation applications to determine the best route
- Interact with clients professionally at all times
- Ensure that the vehicle is always fueled and ready for use
- Arrange for vehicle repairs as needed
- Keep mileage records and repair records up-to-date

JUNE 2019 – APRIL 2023 - PINNA CAFÉ & BAKERY (QATAR)

DELIVERY DRIVER

- Deliver a wide variety of items to different addresses and through different routes
- Follow routes and time schedule
- Load, unload, prepare, inspect and operate a delivery vehicle
- Ask for feedback on provided services and resolve clients' complaints
- Collect payments
- Inform customers about new products on menu
- Complete logs and reports
- Follow DOT regulations and safety standards

MARCH 2018 – MAY 2019 AL LIWAN HOTEL (QATAR)

VALET PARKING DRIVER

- Driving and parking guests' vehicles
- Retrieving vehicles for customers on request
- Answering inquiries
- Keeping a record of the location of each vehicle
- Greeting guests and providing excellent customer service
- Assisting with luggage and belongings

JUN 2015 – DEC 2017 ENTEBBE AIRPORT UGANDA

CUSTOMER SERVICE

- Greeting customers with kind and courteous customer service, rather if they need help with the kiosk checking in,
- checking in baggage at the counter, or just questions about what can be taken through security
- Verifying identification and travel documents to efficiently board passengers for an on-time departure