



# MUSTAPHA OUZERI

DRIVER

## PROFILE

Highly reliable and detail-oriented professional with over 10 years of experience in customer-facing roles, adept at managing logistics, ensuring timely service, and maintaining high standards of professionalism. Possesses strong organizational and problem-solving skills, with a proven ability to handle responsibilities efficiently and adapt to various situations. Eager to leverage excellent time management and customer service abilities in a challenging driver role.

## CONTACT

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**Adress :**

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## LANGUAGES

Arabic   
French   
English 

## DRIVING LICENSE

Type: Qatar Driving License - Light Vehicle

First Issue: 29/06/2025

Validity: 28/06/2030

## KEY SKILLS

- **Time Management & Route Optimization:** Proven ability to manage schedules and prioritize tasks efficiently to ensure timely delivery and service.
- **Customer Service & Communication:** Skilled in interacting professionally with customers, understanding needs, and resolving issues diplomatically.
- **Problem-Solving & Adaptability:** Capable of handling unexpected situations and finding effective solutions under pressure.
- **Detail-Oriented & Safety Awareness:** Meticulous attention to detail in maintaining standards and a strong understanding of safety protocols (transferable to vehicle maintenance and road safety).
- **Team Collaboration:** Experience working effectively within a team to achieve common goals.
- **Multilingual Communication:** Arabic (Native), French and English, facilitating clear communication with diverse individuals.

## WORK EXPERIENCE

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Delivery, Driver and Logistics Manager

Glass & Mirrors Company - Blida, Algeria | 2008 – 2024

- Ensured prompt and accurate delivery of orders, demonstrating strong time management and efficiency.
- Maintained high standards of service and appearance, including regular inspection of service items (transferable to vehicle cleanliness and maintenance).
- Built strong rapport with customers, indicating excellent interpersonal and customer service skills crucial for client interaction.
- Managed operations efficiently, showcasing organizational abilities.
- Assisted with managing large customer volumes, especially during peak hours, highlighting ability to handle high-pressure environments.
- Resolved customer concerns diplomatically, indicating strong problem-solving and communication skills.

## EDUCATION

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**Khazrouna High School**

2001-2003

Secondary School Certificate

Science program

## INTEREST

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- Sport
- Food
- Culture
- Volunteering
- Maners