RAMZI HAJ ALI

Driver

CONTACT

Ramzi.hadj.ali.ess@gmail.com ✉

(+974) 55990895 📞

DOHA, QATAR 📍

QID & LISENCE DRIVE VALID

SUMMARY

Hardworking and motivated Route Delivery Driver with seven plus years of experience in delivery driving and escort driving. A people person with great communication skills and customer service abilities. Always am the extra mile when it comes to helping customers. am Focused driver and always very alert with a clean driving record. Familiar with Microsoft Word, comfortable answering phones and working in an office environment as well as work independently.

EDUCATION

Bacalaureat
Sceance Technical

MAHDIA, TN

DIAGNOSTIC CAR
TRAINING
SOUSSE, TN

SKILLS

Management
Customer Service

Organized

Patient

Scheduling

WORK EXPERIENCE

DRIVER

RAFEEQ
2021 - current / DOHA, QA

- Loading, transporting, and delivering items to clients or businesses in a safe, timely manner.
- Reviewing orders before and after delivery to ensure that orders are complete, the charges are correct, and the customer is satisfied.
- Assisting with loading and unloading items from vehicles.
- Accepting payments for delivered items.
- Providing excellent customer service, answering questions, and handling complaints from clients.
- Adhering to assigned routes and following time schedules.
- Abiding by all transportation laws and maintaining a safe driving record.
- Preparing reports and other documents relating to deliveries.
- Operating equipment and machines, such as cars, trucks, forklifts, etc.

WORK EXPERIENCE

DRIVER

AL NOOR BAKERY
2015 - 2021 / MAHDIA, TUN

- Obtain orders from bakery manager for delivery and pick-up activities.
- Check to see destination and customer information, and ensure that a proper route plan is charted out.
- Map routes using the GPS and standard maps, ensuring that the shortest and safest routes are followed.
- Pick up orders from bakery outlets, and place them carefully inside assigned delivery trucks.
- Navigate the way to destinations, following rules and regulations of traffic, and ensure that no violations are made.
- Ascertain that all deliveries are made in a timely and accurate manner, to the correct address.