JOSEPH MUA

P.O. Box 50, Nairobi, Kenya +254 725 543 948 / +974 511 406 51 josephmuaofficial@gmail.com

11/9/2025

Dear Hiring Manager,

I am keen to apply for a position as a Driver. With a year as a Valet Supervisor at Msheireb Downtown's underground parking in Doha, I led multi-shift teams, managed digital parking systems, handled VIP service, and ensured strict safety compliance. I also have extensive experience handling high-end vehicles and serving VIP clients with discretion and professionalism.

I hold a valid Kenyan Driving Licence and a Qatari Driving Licence, am well-groomed, and possess excellent communication skills that enable me to engage effectively with clients and colleagues. I am currently based in Kenya and can start immediately.

I am available for an online interview anytime at +254 725 543 948 or +974 511 406 51.

Thank you for your consideration. I look forward to contributing to your team's success.

Sincerely, **Joseph Mua**

JOSEPH MUA

P.O. Box 50, Nairobi, Kenya

Phone: +254 725 543 948 / +974 511 40651 Email: josephmuaofficial@gmail.com

PROFESSIONAL SUMMARY

Motivated and detail-oriented driver with over a year of experience as a Valet Supervisor at Msheireb Downtown, Doha, Qatar. Skilled in managing teams, resolving passenger issues, ensuring safety compliance, and coordinating shift-based operations. Equipped with practical knowledge in data systems and customer service tools. Currently based in Kenya with a valid Kenyan Licence and a valid Qatari driver's license. Fully available and ready to report to work immediately if given the opportunity. I am Available for an online Interview at any time via +97451140651/+254725543948.

CORE COMPETENCIES

- Staff supervision and shift coordination
- Passenger support and complaint handling
- Schedule monitoring and reporting
- CRM and inventory system proficiency
- Clear communication and conflict resolution
- Team leadership and public speaking
- Cleanliness and station standards enforcement

WORK EXPERIENCE

Valet Supervisor

Msheireb Downtown Doha, Qatar September 2024 – Present

- Led and supervised a rotating team of valet staff across multiple shifts.
- Handled VIP clients and resolved service-related issues promptly.
- Maintained vehicle movement logs and ensured safety protocol adherence.
- Worked closely with management on incident resolution and service quality.
- Handled parking management system at the world's biggest underground parking in Msheireb Downtown, Doha.

EDUCATION

Bachelor of Leadership and Management

Management University of Africa Second Year (Ongoing) | 2022 – Present

TECHNICAL SKILLS

- Inventory & operations: Zoho Inventory, QuickBooks, Fishbowl, NetSuite
- CRM & reporting: Zoho CRM, HubSpot, Google Analytics
- Communication tools: Slack, Microsoft Teams, Email
- POS & retail systems: Shopify POS, barcode systems

ADDITIONAL SKILLS

- Strong verbal and written communication
- Conflict resolution and staff training
- Highly organized with proactive work ethic
- Multilingual: English and partly Arabic
- Driving Experience. Both In Kenya and in Qatar.

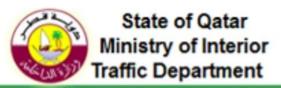
AVAILABILITY

Kenyan Driving Licence: Valid & Clean Qatari Driver's License: Valid & Clean Available to report to duty immediately.

DOCUMENTS

Attached below is my Passport Picture, Kenyan Driving Licence and Qatar Driver's License.





دوئة قطر وزارة الداخلية إدارة المسرور

DRIVING LICENSE

رخصعة سوق

29840405584

الرقم الشخصى



الاســـم جوزيف موا موانزيا موانزيا الاســـم جوزيف موا موانزيا موانزيا الاســـم جوزيف موا موانزيا موانزيا المسلام NAME JOSEPH MUA M. MWANZIA NAT. KENYA تاريخ الميلاد 1998-11-23 تاريخ الميلاد 1998-11-23 تاريخ الميلاد 1988-11-23 تاريخ الميلاد 1988-11-23 تاريخ الميلاد 1998-11-23 تاريخ الميلاد 199

يجب إبراز هذه الرخصة لمن يطلبها This license must be produced on demand to any من رجال الشرطة سواء كان بالزي الرسمى police officer in uniform or on production of warrant card by police officer not in uniform عند إبران هويته في حالة كونه بالملابس المدنية Authorized Vehicles لاحظات Notes المركبات المصرح بقيادتها MOTOR CYCLE تظاررة طب EXCAVATOR Glasses دراجة نارية Lenses CRANE بارة خفيفة CAR اوتوماتيك Automatic LOADER BUS Handicaps FORKLIFT MED. TRUCK افعة شوكية Hearing Disability TRAILER OTHER اخرى للطة الترخيص Licensing Authority 8 4 0 4 0 5 5 8

State Of Qatar **Residency Permit**



ID.No: 29840405584

الرقم الشخصي: تاريخ الميلاد:

D.O.B: 23/11/1998

Expiry:

الصلاحية: 27/09/2025 الجنسية:

كينيا

KENYA Nationality:

سـائق المهنة: Occupation:



رقم جواز السفر:

تاريخ انتهاءالجواز:

الرقم المسلسل:

المستقدم:

نوع الرخصية:

الإسم: جوزيف موا موانزيا موانزيا

Name: JOSEPH MUA MWANZIA MWANZIA

Passport Number: AK1535138

Passport Expiry: 17/05/2034

Serial No: 30129840405584

Residency Type: عمل

Employer: مستر فالية باركنج

مدير عام الإدارة العامة للجوازات General Director of the General Directorate of Passports

توقيع حامل البطاقة Holder's signature







DESCRIPTION / MAELEZO / DESCRIPTION

Bearer / Mwenye Pasi / Titulaire

JOSEPH MUA MWANZIA MWANZIA

Place of Residence / Mahali aishipo / Lieu de Résidence

MWALA, MWALA MARKET

Height / Urefu / Hauteur

5'4" n/m 1.63 m/cm

Colour of Eyes / Rangi ya Macho / Couleur des Yeux

BLACK

Special Peculiarities / Alama yoyote îsiyo ya kawaida / Particularités Spéciales

NONE

Profession / Taaluma / Profession

Signature of Holder / Sahihi ya Mwenye Pasi /

Signature of Passport Officer / Sahihi ya Afisa wa Signature de l'Agent des Passeports



REPUBLIC OF KENYA! JAMHURI YA KENYA! REPUBLIQUE DE KENYA

~

PASSPORT/PASI/PASSEPORT

Type/Aina/Type Country Code/Nambari ya Nchi/Code du Pays Passport No./Nambari ya Pass

P KEN Surname/Jina la Ukoo/N

AK1535138

MWANZIA

Given Names Majina Aliyoper

JOSEPH MUA MWANZIA

Nationality/Utaifa:Nationalité

KENYAN Date of Birth/Turehe ya Kuzaliwa/Date de Naixsance

Personal No. Numbari ya Kibinafsi/Nr Person

23 NOV 1998

3314851

Sex.Jinsia.Sexe Place of Birth.Mahali pa Kuzaliwad.ieu de Naissailce

M MACHAKOS KEN

Date of Issue/Turche ya Kutolewa/Date de Délivrance

18 MAY 2024

Date of Expiry/Turche ya Mwisha/Date d'Expiration

17 MAY 2034

Issuing Authority Mamlaka ya katoa Pani-lutoriti

GOVERNMENT OF KENYA

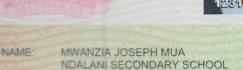
P<KENMWANZIA<<JOSEPH<MUA<MWANZIA<<<<<< AK15351384KEN9811234M340517835557250<<<<<42 The Kenya National Examinations Council



KENYA CERTIFICATE OF SECONDARY EDUCATION

This is to certify that the candidate named below sat for the Kenya Certificate of Secondary Education examination in the subjects shown and attained the grades indicated.





SUBJECT 101 ENGLISH 102 KISWAHILI 121 MATHEMATICS 231 BIOLOGY 233 CHEMISTRY 312 GEOGRAPHY

313 CHRISTIAN RELIGIOUS EDUCATION 451 COMPUTER STUDIES

M1 12315504/184

GRADE B (PLAIN) B (PLAIN) C (PLAIN) C+ (PLUS) B- (MINUS) C+ (PLUS) B+ (PLUS) B (PLAIN)



SUBJECTS NAMED EIGHT MEAN GRADE B- (MINUS) **EXAMINATION OF YEAR 2015** PRINTED: 161013:14224225

Chief Executive Officer Kenya National Examinations Council



8 ms le

Chairman Kenya National Examinations Council

