



CONTACT

 Doha, Qatar
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 02.06.1990
 Algerian
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SKILLS

- Sales skills
- Basic programming skills
- Non-Destructive Testing (NDT) techniques
- Communication skills
- Organizational skills
- Interest in Artificial Intelligence
- Interest in digital technologies
- Proficient in Microsoft Office
- Proficient in computer applications
- Ability to work under pressure
- Adaptability
- Teamwork
- Problem-solving skills

LANGUAGES

Arabic Native

English B2
Upper intermediate

French C1
Advanced

German A2
Elementary

Mohammed Bahnous

OBJECTIVE

Seeking a Sales Executive, Procurement Coordinator, or Customer Service Representative role in Qatar, where I can utilize my extensive experience in B2B/B2C sales, product promotion, and logistics coordination to contribute to business success and client satisfaction.

WORK EXPERIENCE

Sales Representative & Brand Ambassador 01/2023 - 12/2024
Al-Nafees Perfumes - Annaba, Algeria

- Represented the brand in national and regional trade exhibitions.
- Handled B2C and B2B sales, product demonstrations, and post-sales support.
- Developed a loyal customer base and increased regional visibility.
- Actively participated in promotional campaigns and brand positioning efforts.

Customer Service Representative 04/2021 - 10/2022
Mobilis telecom - Algeria

- Addressed customer inquiries, complaints, and technical problems.
- Achieved high customer satisfaction metrics.
- Used CRM tools for issue tracking and service optimization.

Sales & Procurement Officer 01/2017 - 01/2021
MaMA Food Supply Company - Guelma, Algeria

- Managed sales, procurement, and billing operations for government food supply contracts.
- Prepared invoices, conducted product sourcing, and oversaw procurement logistics.
- Completed tender documentation, including bid forms and conditions books.
- Supervised the main store, ensuring stock levels, daily operations, and customer service.
- Ensured compliance with public sector procurement standards and deadlines.

EDUCATION

Master's Degree: Political Science, specialization in Local Administration

Bachelor's Degree: Political Science

High School Diploma: Baccalaureate

Certified Non-Destructive Testing (NDT) Technician Diploma: Non-destructive ultrasound examination

American Society for Nondestructive Testing (ASNT)

One-year Technician Diploma: Computer Science (Programming specialization)

PERSONAL INFORMATION

Age: 35