

# AKILAN RAMESH

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## CAREER OBJECTIVE

To obtain a position in a company that would best suit my qualification with the opportunity to contribute my skills and practical knowledge in achieving the organization's goals.

## EXPERIENCE

- Working as **Sales Executive** in Grand Mall Hypermarket, Asian Town, Doha- Qatar from August 2022 to till now.
- Working as **Sales Executive s Driver** in Sri Bannari Amman Gaja Button, Tiruppur from March 2021 to August 2022.
- Worked as **Garments executive** in Loading/Unloading section in TEXVEL, Tiruppur from Aug-2020 to March 2021.

## ROLES AND RESPONSIBILITIES

- Greeting and directing customers
- Providing accurate information (e.g. product features, pricing, and after-sales services)
- Answering customers' questions about specific products/services
- Cross-sell products
- Ensure racks are fully stocked.
- Manage returns of merchandise
- Coordinate with the Retail Sales Representatives team to provide excellent customer service (especially during peak times)
- Inform customers about discounts and special offers.
- Provide customer feedback to the Store Manager
- Stay up to date with new products/services.

## EDUCATIONAL QUALIFICATION

- ITI- ICTSM in Government ITI, Madurai, Tamil Nadu, India.
- SSLC in Government Higher Secondary School, Melavalavu, Madurai, India.

## PROFESSIONAL SKILLS

- Product knowledge
- Stock inventory management.
- Shelf management
- Excellent customer service
- Punctuality to Work C Hardworking Personality
- Dedication and willingness to walk the extra mile to achieve excellence.
- Ability to experiment, think innovatively and practically implement new and better methods.

### **PERSONAL DETAILS**

Name : Akilan Ramesh  
Father Name : Ramesh Rayar  
Mother Name : Bakiyalakshmi Ramesh  
Date of Birth : 23-06-2003  
Hobbies : Playing Cricket, Jallikattu, Internet Surfing  
Nationality : Indian  
Marital Status : Unmarried  
Language Known : Tamil, English, Malayalam, Hindi  
Permanent Address : 39/9A, Sundararajapuram, Katchirayanpatti Village, Vanjinagaram  
Post, Melur Taluk, Madurai DT, Pin:625101

### **PASSPORT DETAILS**

Passport Number : U9093712  
Date of Expiry : 08-07-2031  
Place of Issue : Madurai, Tamil Nadu, India

### **RESIDENT PERMIT DETAILS**

QID Number : 30335605162  
Date of Expiry : 22-08-2026

### **DRIVING LICENSE DETAILS**

DL Type : Light Vehicle  
Date of Expiry : 16-08-2030  
Issue Country : Qatar

### **SELF-DECLARATION**

I hereby declare that all the above details written in this resume are true, complete, and correct to the best of my knowledge and belief.

**-AKILAN RAMESH**