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Doha, Qatar



Profil

Dynamic and results-driven Sales Promoter and Advisor with proven experience in retail, customer service, and product marketing. Skilled at engaging customers, promoting products, and providing personalized recommendations that increase satisfaction and sales performance. Known for a persuasive communication style, strong product knowledge, and the ability to create an enjoyable shopping experience.



EDUCATION

Master Degree in Turkish Literature Islamic University Amir Abdelkader, Constantine, Algeria

01/2023 - 12/2023

Constantine, Algeria

Cabin Crew Airline WorkshopFly Fra Academy, Algiers, Algeria

01/2017 - 12/2017

Algiers, Algeria

WORK EXPERIENCE

Flight Attendant Air Algérie , Algeria

01/2018 - 02/2019

Constantine, Algeria

Achievements/Tasks

- Maintain comfort and professionalism throughout the flight, addressing passenger needs with care and attention.
- Verify the availability and functionality of emergency equipment (oxygen masks, fire extinguishers, life vests, etc.).
- Provide excellent in-flight service by assisting passengers and serving food and beverages.

Sales Promoter

Showroom Beko Azzaro, Constantine

06/2021 - 01/2022

Constantine, Algeria

Achievements/Tasks

- Assisted customers in selecting TVs, washing machines, fridges.
- Explained product features, usage, and maintenance to enhance customer satisfaction.
- Demonstrated products and helped customers compare models to make informed decisions.

Sales Advisor

Le Printemps Clothing Store, Constantine, Algeria

03/2023 - 12/2024

Maeria

Achievements/Tasks

- Advised customers on product selection, styles, and sizes to ensure an enjoyable shopping experience.
- Promoted new collections and special offers to increase sales and customer engagement.
- Maintained attractive merchandise displays and ensured store presentation met brand standards.

SKILLS

Communication Teamwork

Adaptability Multitasking

Organization Leadership

Patience Problem Solving

Empathy Flexibility

Customer Service Time management

LANGUAGES

Arabic

Turkish

English

French

INTERESTS

Hiking

Books

Travel

Fashion

Sports

Chess