



Islem Djobbi

Nationality: Tunisian | +21658062839 | islemdjobby503@gmail.com | Mannouba – Tunisia

Business Information Systems graduate with practical experience in business process analysis, ERP optimization, and data-driven project support. Contributed to process improvements, accurate reporting, and successful project delivery in professional environments. Committed to leveraging hands-on experience to drive operational efficiency, support IT initiatives, and deliver measurable value in business operations.

● PROFESSIONNAL EXPERIENCE

01/2025 – 08/2025

Industrial Engineer – ASK Automotive Wiring – Tunisia

- Analyzed and optimized production processes to reduce costs and improve quality.
- Planned and monitored production schedules, including materials and workforce allocation.
- Implemented and tracked KPIs: efficiency, quality, and on-time delivery.
- Managed and updated technical documentation and procedures (investments, procurement, monthly control).
- Supported continuous improvement initiatives (Lean, 5S, Kaizen).
- Utilized Excel and ERP tools (SAP MM/ZMM-MT) for data management and reporting.

06/2023 – 08/2023

Electronic Diagnostics & Automotive Mechanics Intern – Peugeot – Tunisia

- Conducted electronic diagnostics and troubleshooting on Peugeot vehicles using tools like DiagBox and Bosch KTS.
- Diagnosed and repaired mechanical and electrical issues across systems including fuel injection, ABS, ESP, airbags, and engine control units.
- Performed routine maintenance tasks such as oil changes, timing belt replacement, brakes, and clutch servicing.
- Interpreted fault codes, ensured compliance with manufacturer protocols and safety standards.
- Assisted senior technicians with complex repairs and conducted road tests to validate solutions.

06/2023 – 08/2023

Payroll Intern – Ministry of Health, Financial Affairs Department – Tunisia

- Assisted in processing employee payrolls accurately and on schedule.
- Verified attendance, leave, and contract details to ensure precise salary calculations.
- Generated and distributed pay slips, managing social security, tax, and other statutory deductions.
- Maintained confidential payroll records while ensuring compliance with regulations and internal procedures.
- Provided timely support to employee payroll-related enquiries.

● EDUCATION

2023 –Tunisia

Bachelor's Degree in Business Information Systems– Higher Institute of Business Administration – Gafsa

2021 –Tunisia

High School Diploma in Economics & Management– Chebbi High School– Tunisia

● TRAINING & CERTIFICATION

09/2024 – 11/2024 – Tunisia

Reprogramming & Car Repair – New Formation – Tunisia

03/2022 – 09/2023 – Tunisia

Electronic Diagnostics & Automotive Mechanics – GOMYCODE – Tunisia

03/2022 – 09/2022 – Tunisia

Marketing – GOMYCODE

● TECHNICAL SKILLS

- Database management (SQL, MySQL)
- Enterprise Systems and ERP (SAP, Odoo)
- Business Intelligence & Analytics (Power BI, Tableau)
- Business Needs Analysis
- Process Modeling (UML/BPMN)
- Project Management & methodologies (Agile / Scrum Methods)
- Languages: Arabic (native), French (advanced), English (upper-intermediate), German (upper-intermediate), Italian (elementary)

● INTERPERSONAL SKILLS

- Excellent communication and rapport building
- Analytical problem solving
- Adaptability & learning agility
- Critical thinking
- Team collaboration

● INTERESTS

Continuous learning / Personal development/ Technology & innovation