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CAREER OBJECTIVE

To secure a position as a driver or supervisor where i can leverage my extensive driving experience, strong leadership skills, and commitment to safety and efficiency to support company goals and provide excellent service.

WORK EXPERIENCE

MR VALET PARKING SOLUTION

Mandarin Oriental Doha Duration: 2025 to date:

Valet Supervisor/Driver DUTIES AND RESPONSIBILITIES:

- Team supervision by ensuring all staffs and properly trained and equipped with the necessary skills.
- Coordinating with hotel management and security for guest satisfaction and smooth operation.
- Ensuring am all time aware of hotel events, vip check in and check outs as well as events.
- Ensuring safety and security procedure are followed while parking and retrieving guest vehicles.
- Preparing attendance, evaluating of performance and incident reports, monitoring parking tickets as well as overseeing the entire operation.
- Handling guest complains, ensuring their satisfaction, ensuring their check in and check outs as well as vehicle retrievals is timely and satisfactory

MR VALET PARKING SOLUTIONS

Al Shoumoukh Towers Duration: 2024 – 2025

Valet Driver/Supervisor
DUTIES AND RESPONSIBILITIES:

- Overseeing the training of junior driver who join the company
- Planning of schedules, daily shift for smooth daily operation.
- Coordinating with my operation manager incase of complicated guest request.
- Handling guest complain
- Ensuring every driver follow safety protocols including speed limits and vehicle maintainance.
- Making sure all vehicles are parked in accordance to valet rules and delivered timely to the guest avoiding delays
- In case of accidents ensuring the safety procedure and protocols such as registering metrash report and personally taking the car to garage for repair and delivering it to the guest premises.

MR VALET PARKING SOLUTIONS

Ned Hotel/La Cigale Hotel Duration: 2021 TO 2024:

Valet Driver/Team Leader

DUTIES AND RESPONSIBILITIES:

- Incharge of the valet team mandated to park and retrieve guest vehicles
- Receiving guest, handling them to the hotel operation for check in.
- Parking and retrieving guest cars in an timely and efficient manner maintaining high level of professionalism.
- Going for guests from the airport when the hotel driver is not on duty with the authorization from the hotel manager.
- Ensuring the vehicle car keys are kept in order for easier retrieval of guest cars if needed.
- Checking and recording any pre damages in case of any prior to parking guest cars.

JAFF ELECTRONICS LTD

Duration:

2014 to 2019:

Delivery driver

DUTIES AND RESPONSIBILITIES:

- Cargo Handling
- Vehicle Maintenance
- Loading and Unloading
- Compliance and regulation

• Time management.

PALM JUMEIRAH HOTEL DUBAI

Duration:

2010 TO 2014:

Bell man /Porter <u>DUTIES AND RESPONSIBILITIES:</u>

- Receiving Guest and directing them for check ins
- Carrying their luggage's to the rooms
- Loading and Unloading guest luggage's
- Assisting guest to retrieve their cars from valet
- Following safety guidelines set by the resort

LANGUAGES

English Swahili Basic Arabic(work related

ACHIEVEMENTS

Certificate of appreciation from general manager.

EDUCATION BACKGROUND

Petans Driving School

Trailer Driving licence (CE) Truck mechanical knowledge *Completed 2025*

Al khebra Driving School

Qatar Light Driving license *Completed 2021*

St Johns Ambulance

Basic First Aid Skills Completed 2009

Aberdare High School

High School Certificate *Completed 2001*

REFERENCES

Available Upon Request