



DENIS KAMENJU GITHINJI

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ABOUT ME

A dedicated and safety-focused Bus Driver with 7 years of experience, known for delivering reliable, on-time transportation for passengers across diverse routes. Skilled in route navigation, vehicle inspections, and maintaining high safety standards, I have consistently achieved excellent performance metrics, including a 98% on-time rate and a spotless safety record. My expertise in customer service allows me to handle passengers of all backgrounds with professionalism and care, while my strong problem-solving abilities help manage unexpected situations efficiently. With a proven commitment to safety, punctuality, and quality service, I am an asset to any transportation team.

WORK EXPERIENCE

P.S.V Bus Driver

Mowasalat tKarwa [21/08/2021 – Current]

City: Doha | Country: Qatar

- Drive buses safely and efficiently along designated routes, ensuring the safety of passengers, pedestrians, and other road users at all times.
- Follow scheduled routes and timeframes, ensuring all stops are made on time and minimizing delays, while adapting to traffic conditions and road closures.
- Ensure the safe boarding and alighting of passengers, providing assistance to elderly, disabled, or young passengers as needed, and ensuring everyone is seated and secure during the journey.
- Conduct pre-trip and post-trip vehicle inspections to identify and report mechanical issues, ensuring the bus is roadworthy and safe before and after each shift.
- Adhere to all local, regional, and national traffic regulations, including speed limits, stop signs, and road signs, while ensuring the safety and comfort of passengers.
- Provide exceptional customer service by answering questions, addressing complaints or concerns, and maintaining a friendly and professional demeanor throughout the journey.
- In case of an accident or incident, report the event to the appropriate authorities and company dispatch, following company protocols for accident documentation and investigation.
- Handle fare collection and ticket verification accurately and efficiently, ensuring passengers pay the correct fare or present valid tickets.
- Ensure the bus is kept clean, tidy, and hygienic throughout the day, including the cleaning of seats, floors, and windows before and after shifts.
- Be prepared to act quickly and calmly in emergency situations, administering first aid when necessary and ensuring all passengers remain calm during crises.

Delivery Truck Driver

Jukimu Enterprises [05/01/2019 – 30/10/2021]

City: Nairobi | Country: Kenya

- Safely transported a wide range of fast-moving consumer goods to various retail locations, ensuring all deliveries were timely and met the high standards expected by clients.
- Coordinated and followed daily route schedules to maximize delivery efficiency and reduce fuel and time costs, contributing to a highly effective distribution network.
- Performed comprehensive vehicle checks each day before departure, inspecting brakes, tires, fluid levels, and other crucial systems to guarantee safety and compliance with transportation regulations.



- Oversaw the loading and unloading of goods to prevent damage, following specific handling guidelines for delicate products, and confirming each item's condition upon arrival at the destination.
- Recorded and managed documentation for each delivery, including invoices, delivery logs, and tracking information, which improved accountability and customer satisfaction.
- Verified product quantities upon loading and unloading, ensuring that all shipments matched the purchase orders and preventing inventory discrepancies.
- Acted as the primary point of contact for customers at delivery sites, addressing concerns professionally, which strengthened company-client relationships.
- Completed end-of-day vehicle inspections to identify any wear, damage, or maintenance needs, thereby ensuring the truck's reliability and roadworthiness for the next shift.
- Navigated complex routes in both city and countryside settings, adapting to varied traffic and road conditions to complete deliveries on schedule.
- Consistently followed FMCG industry protocols, road regulations, and health and safety standards, including those specific to food handling and delivery.

Tournament Bus Driver

FIFA World Cup 2022 [01/11/2022 – 18/12/2022]

City: Doha | **Country:** Qatar

- Provided reliable and secure transportation for athletes, coaches, tournament officials, and VIPs to and from event venues, training facilities, and accommodations, ensuring high standards of safety and punctuality.
- Navigated busy and high-traffic areas efficiently, ensuring timely arrivals at multiple locations, while adjusting routes for road closures, detours, and event-related restrictions.
- Adhered to tight schedules to ensure teams and officials arrived on time for matches, press conferences, and other commitments, often under tight time constraints and with high attention to detail.
- Represented the tournament and the organizing body with professionalism, ensuring all passengers were comfortable, informed, and satisfied throughout the journey.
- Worked closely with tournament organizers, security teams, and event coordinators to ensure smooth logistics, reporting any changes or incidents that affected the transportation plan.
- Managed transportation for high-profile figures, including athletes, sponsors, and media personnel, maintaining confidentiality, discretion, and respect for privacy.
- Remained calm and ready to handle emergencies such as medical incidents, vehicle breakdowns, or security situations, ensuring the safety of passengers and immediate coordination with appropriate authorities.
- Provided high levels of customer service in a multi-cultural environment, assisting international passengers with any specific needs or language barriers, and ensuring a positive experience.
- Conducted daily vehicle inspections, ensuring the buses were in pristine condition, mechanically sound, and cleaned regularly to meet the high standards expected during an international event.
- Assisted with crowd control during pick-up and drop-off times at major venues, ensuring smooth boarding procedures and minimizing delays for large groups of passengers, particularly in busy, high-traffic areas.

P.S.V Bus Driver

METROTRANS Ltd [05/11/2017 – 30/07/2021]

City: Nairobi | **Country:** Kenya

- Operated buses on designated routes, ensuring the safe and punctual transport of passengers, while complying with company schedules and traffic regulations.
- Provided excellent customer service by greeting passengers, assisting with boarding, answering inquiries, and ensuring a positive travel experience for all passengers.
- Navigated unfamiliar routes and adjusted travel plans as needed due to traffic, weather conditions, or road closures, ensuring minimal disruption to the schedule.
- Conducted thorough inspections of vehicles before and after each shift, checking for mechanical issues, ensuring the bus was in good working order, and reporting any defects to maintenance.
- Collected fares and issued tickets, ensuring accurate transactions and assisting passengers with queries related to fares, schedules, and route information.
- Followed strict safety protocols, ensuring seat belts, door closures, and passenger behavior were in compliance with safety standards at all times.



- Responded to emergencies such as accidents, breakdowns, or medical incidents, remaining calm, providing first aid when necessary, and contacting appropriate authorities or dispatch.
- Ensured the safety of passengers by maintaining order on the bus, handling disruptions diplomatically, and addressing passenger concerns effectively.
- Ensured buses were kept clean, comfortable, and well-maintained throughout the shift, addressing any issues related to cleanliness or comfort promptly.
- Maintained regular communication with the dispatch team, reporting delays, incidents, or changes in schedules and working closely with fellow drivers and staff to ensure smooth operations.

EDUCATION AND TRAINING

Fire Marshal Certificate

Mowasalat HSSE [23/07/2022 – 23/07/2022]

City: Doha | Country: Qatar

CNG & Electric Bus Handling & Operation

Mowasalat & Yutong Bus Ltd [20/02/2022 – 28/02/2022]

Defensive Driving

Karwa Academy [15/01/2022 – 20/01/2022]

City: Doha | Country: Qatar

Qatar Driving License

Karwa Academy [05/09/2021 – 22/11/2021]

City: Doha | Country: Qatar

Kenya Driving License

AA Kenya [20/02/2017 – 20/04/2017]

City: Nairobi | Country: Kenya

Kenya Certificate Secondary Secondary School

Muguga Wagatonye Secondary School [05/01/2008 – 30/11/2011]

City: Kiambu | Country: Kenya

Kenya Certificate of Primary Education

Kanjeru Primary School [05/01/1998 – 30/11/2007]

City: Kiambu | Country: Kenya

DIGITAL SKILLS

Ethical Conduct / First Aid & Emergency Response / Teamwork & Collaboration / Stress Management / Time Management / Attention to Detail / Mechanical Aptitude / Communication Skills / Route Knowledge & Navigation / Patience & Adaptability / Customer Service / Defensive Driving / Computer Proficiency

My unwavering commitment to professionalism and adherence to road safety ensures that every journey is executed with precision and care. I pride myself on my ability to navigate diverse routes and handle high-pressure situations, all while maintaining the highest standards of passenger safety and satisfaction. Every trip is not just a journey but an opportunity to provide exceptional service and make a positive impact on my passengers' experience