

JAD S. AYACH

BUSINESS & ECONOMICS
STUDENT (DEUG)



Motivated and adaptable professional with a strong foundation in economic science and business organization, complemented by hands-on experience in customer service and administrative tasks. Skilled in communication, problem-solving, and client relations, fluent in English, Arabic and French, with the ability to quickly adapt to new environments. Eager to contribute to the company dynamic business and service sectors while continuously developing professional skills.



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SKILLS

Customer Communication

Microsoft Word

AI tools

Adobe Illustrator

Microsoft Powerpoint

Problem Resolution

EDUCATION

2020-2023

BAC +2
Faculty of Law,
Economics, and Social Sciences
– El Jadida, Morocco
*Economic Science and
Business Organization*

2020

BACCALAUREATE –
FRENCH INTERNATIONAL OPTION
biological sciences

LANGUAGES

ARABIC

ENGLISH

FRENCH

JOB EXPERIENCE

CALL CENTER OPERATOR

Remote Job

Morocco

2024-2025

Assisted customers from Gulf countries (Saudi Arabia, Qatar, Kuwait, Bahrain).
Handled inquiries, complaints, and payment issues with professionalism.
Gained deep understanding of Gulf clients' needs and cultural communication styles.
Worked under pressure and met performance targets consistently.

CHILDREN'S ACTIVITIES COORDINATOR

Mazagan Hotel

Morocco

2023/08

Organized and led fun and educational activities for children in the hotel's kids club.
Ensured a safe, engaging, and friendly environment for kids of various ages.
Developed strong interpersonal, leadership, and team coordination skills while interacting with children and parents.

GENERAL TREASURY OF MOROCCO

Trainee

Morocco

2022

Assisted in administrative and financial operations.
Gained insights into public sector management and documentation.

HOBBIES



TRAVELING



GAMING



MUSIC



GYM



PAINTING