

#### **Contact Info**

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Doha, Qatar

### <u>Personal Info</u>

Nationality : Indian

Date of Birth : 08-09-1997

Marital Status : Single
Gender : Male

Driving License: Valid Q.D.L

#### **Education**

- MEI College Mannarkkad. 2012–2014.
- KHSS School Mannarkkad. 2008–2012

# <u>Key skills</u>

- Customer Service
- Problem-solving
- · Customer-friendly
- Merchandises knowledge
- Product Expertise
- target achievement
- Critical Thinking

#### **Languages**

- English
- Hindi
- Malayalam
- Arabic

# MOHAMMED SHAFEEQ

#### Sales associate, Sales assistant, Visual Merchandiser Store Supervisor

# Career Objective

To Achieve high career growth through a continuous process of learning for achieving goals & keeping myself dynamic in the changing scenario to become a successful professional and leading to the best opportunity.

#### Core Skills

- Responsibilities for obtaining or receiving merchandise, totaling bills, accepting payments, and making change customers in a retail store.
- Set up advertising displays or arrange merchandise on countries or tables to promote sales.
- Strong organization and time management skills and multi-tasking abilities. Excellent verbal and written communication skills.
- Positively friendly attitude and the ability to work well in a multicultural environment.
- Ability to work accurately with minimal supervision. Attended various training conducted by the company.
- Well-organized, self-motivated, team player, and hard worker.

# Work Experience

#### Jan 2022- Till Present

Employer : THE BLUE GROUP (TBG) - Doha, Qatar
Designation : Sales Associate - Sports Corner (ADIDAS)

#### May 2017- Dec 2021

Employer : Lulu Hyper Market - Doha, Qatar
Designation : Supervisor (Garments &footwear)

#### 2015-April 2017

Employer : Reliance Fashion store - India

Designation: Sales Associate (Garments & footwear)

#### Duties & Responsibilities as Sales Associate;

- Greet customers in a friendly and professional manner, providing assistance with product selection.
- Provide excellent customer service by listening to customer needs and offering solutions.
- Maintain knowledge of current sales and promotions on footwear, policies regarding payment and exchanges, and security practices.
- Assist customers in locating merchandise, answering questions about products, and suggesting additional items that may be of interest.
- Process all transactions accurately and efficiently, including ringing up purchases, processing payments, and issuing receipts.
- Ensure the store is clean, organized, and properly stocked at all times.
- Monitor inventory levels and restock shelves as needed.
- Follow company guidelines for loss prevention and safety procedures.
- Participate in team meetings and training sessions.
- Assist with visual merchandising tasks such as setting up displays, arranging window displays, and organizing promotional materials.
- Handle returns and exchanges in accordance with company policy.
- Perform other duties as assigned.