

# NAOMI WAMBUI NJUGUNA

FEMALE DRIVER

Dependable and safety-conscious Professional Driver with over 6 years of experience providing reliable transport services across Qatar and Kenya. Skilled in operating various vehicle types, route planning, and ensuring passenger comfort and safety. Currently serving as a Family Driver in Qatar with an excellent driving record and strong knowledge of road regulations. Previously worked as an Uber Driver and Delivery/Messenger Driver in Kenya, gaining experience in customer service, time management, and vehicle maintenance. Holds both Qatar and Kenya Driving Licenses and recognized for professionalism, discretion, and dedication to safety.



## Contact Details

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📍 Doha, Qatar  
💬 English...C2

## Expertise

- ✓ Professional & Family Driving
- ✓ Route Planning & Navigation
- ✓ Defensive & Safe Driving Practices
- ✓ Time Management & Reliability
- ✓ Vehicle Maintenance & Inspections
- ✓ Passenger Safety & Comfort
- ✓ Confidentiality & Discretion
- ✓ Customer Service & Communication
- ✓ GPS & Map Reading Accuracy
- ✓ Local Road Knowledge (Qatar & Kenya)
- ✓ Delivery & Errand Management
- ✓ Emergency Response Awareness
- ✓ Teamwork & Problem-Solving Skills
- ✓ Adaptability to Flexible Schedules

## Hobbies

- Cleaning
- Socializing
- Driving

## Referee

- Upon request

## Experience

### Family Driver

*Private Family – Doha, Qatar*

*Aug 2019 – Present*

- Provide daily transport services for family members including school runs, shopping, appointments, and leisure activities.
- Maintain a high level of professionalism, discretion, and punctuality in all driving duties.
- Ensure vehicle cleanliness, regular maintenance, and timely servicing to prevent breakdowns.
- Plan optimal routes and monitor traffic conditions to ensure efficient travel.
- Safely transport children, adhering to proper seatbelt use and child safety standards.
- Assist with errands, grocery deliveries, and handling car-related documentation renewals.
- Coordinate vehicle cleaning schedules and inspections to meet family standards.
- Known for reliability, trustworthiness, and maintaining long-term service relationships.

### Uber Driver

*Uber Kenya – Nairobi, Kenya*

*Feb 2018 – Jun 2019*

- Provided safe, comfortable, and efficient transportation to clients across Nairobi and neighboring regions.
- Ensured excellent customer service, punctuality, and clear communication with passengers.
- Maintained the vehicle in pristine condition through regular inspections and cleaning.
- Used GPS systems to navigate efficiently and minimize travel times.
- Managed cash and digital payments through Uber's application system.
- Recorded trip details and fuel consumption for daily reporting.
- Earned multiple 5-star reviews for professionalism and courteous service.

### Messenger / Delivery Driver

*Jumia Logistics Ltd – Nairobi, Kenya*

*Apr 2014 – Dec 2018*

- Delivered parcels and documents safely and promptly to various business and residential locations.
- Handled time-sensitive deliveries with attention to route planning and on-time performance.
- Maintained accurate delivery logs, customer signatures, and proof-of-delivery records.
- Ensured regular vehicle checks including tire pressure, fuel, and fluid levels before each shift.
- Provided excellent customer service, resolving minor issues promptly and professionally.
- Assisted warehouse staff with packaging and loading goods for transport.
- Recognized for reliability, honesty, and exceptional driving performance.

## Education

**Mount Kenya University, Kenya**

**2013**

❖ *Certificate In Food production*

**Novastar Academy, Kenya**

**2007**

❖ *Kenya Certificate of Secondary Education (High School Diploma)*

**Licenses; Qatar Driving License issued 2020/08/23 and expires 2029/08/28;**

**United Driving School**

**Kenya Driving License with yearly renewal issued in 2012; Wings Driving School**