

Ali Suliman

Patrolling Supervisor

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PROFILE

A highly motivated and experienced Patrolling Supervisor seeking a challenging role where I can leverage my expertise in security operations, team leadership, and risk management. Proven ability to develop and implement effective patrol strategies, maintain a safe and secure environment, and train and mentor patrol teams for peak performance. Dedicated to upholding the highest standards of professionalism and ensuring compliance with all applicable regulations.

WORK EXPERIENCE

Zain Sudan

Call Center Agent

Feb 2009 - Dec 2010

* Answering customer questions about products and services through phone calls and other channels. * Recommending other products and services to customers to increase sales. * Collecting customer feedback to help the company improve. * Following company policies and procedures to ensure customer issues are handled correctly and efficiently. * Helping to develop new products by providing input on how they will affect customer service. * Maintaining a professional attitude at all times to keep customers happy.

EDUCATION

Chemical Technology

Al Neelain University

Feb 2001 - Sep 2006

AWARDS / ACHIEVEMENTS

Certificates of recognition from: - CTF. - Qatari Amiry Airforce.

SKILLS

- Time Management
- Multi Tasking
- Microsoft Office
- Team Work
- Work Under Pressure

LANGUAGES

- English
- Arabic