Faisal Javed

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Professional Summary

Reliable and customer-focused Delivery Driver with 5+ years of experience in courier and logistics services across Qatar and Saudi Arabia. Skilled in safe driving, route management, and providing excellent customer service. Known for punctuality, problem-solving, and maintaining a positive attitude while handling deliveries efficiently.

Key Skills

- Safe & efficient driving
- GPS & route navigation
- Customer service & communication
- · Cash handling & order management
- Time management & reliability
- Vehicle maintenance awareness

Work Experience

Courier Driver – GFS Express, Saudi Arabia (Apr 2023 – Apr 2024)

- Managed daily deliveries, ensuring accurate and timely service.
- Communicated with customers for confirmations and special instructions.
- Handled cash collections and reported daily records.

Team Leader – Warehouse Logistics – Noon.com, Saudi Arabia (Apr 2021 – Mar 2023)

- Supervised warehouse staff and daily operations.
- Improved delivery workflows and reduced delays.
- Maintained safety and compliance protocols.

Courier Driver – Zajil/Fetchr, Saudi Arabia (Nov 2017 – Jan 2020)

- Delivered shipments with a strong focus on customer satisfaction.
- Handled delivery devices and updated systems in real-time.
- Resolved delivery issues quickly with support teams.

Education

F.A - Govt Murray College Sialkot, Pakistan (2008 - 2010)

Languages

- English Intermediate
- Arabic Intermediate
- Urdu Native