

# NASIM HSINI



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☎ 50264012

📍 Doha Qatar

## SKILLS

Ability to work effectively under time pressure Good communication . A good memory for details A friendly, cleanliness, cheerful and polite attitude

## PERSONAL DETAILS

Date of Birth : 21/10/1994

Marital Status : Singel

Nationality : Tunisian

## LANGUAGES

-Arabic : Native

-French : Good

- English : Intermediate

## EXPERIENCE

### Sales Assistant

17-05-2022 - To present

Green oasis batteel bakery

- Welcome and greet customer
  - Assist the customer and collect the payment
  - Receives orders online and by call
  - Ensure high levels of customer satisfaction through excellent sales service
  - Recommend and display items
  - keep up date with product information
- Follow all companies policies & procedures

### Customer service

November 2020 - December 201

Tunisia Mall

- welcome and greet customer .
- Handle customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution. Keep records of customer interactions, process customer accounts and file documents. Follow communication procedures, guidelines and policies.
- help the customer to get same places and shop inside the mall.

### Maintenance technician

September 2017 - November 2019

New Tunirama

- diagnose, repair, troubleshoot and maintain and software systems for machines .
  - ability to work well with others.
- knowledge of machine operating systems, hardware .
- analytical thinking skills to get the problem.

## EDUCATION

### High secondary school

2013-2014

School sidi bouzid

Baccalaureate

### Vaccational training centre

2016-2017

Centre formation

IT and maintenance



Microsoft word , excel