

CONTACT

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EDUCATION

2016-2017 | Karnataka, India Senior Secondary School Examination HSM English Medium School

2017 - 2018 | Karnataka, India Mite institutte ITA Diploma in electrical / ac technician

SKILLS

- Effective Communication
- Product Expertise
- Customer Service
- Problem Solving
- Data Analysis Collaboration
- Sales Demoing

LANGUAGES

- English (Fluent)
- Hindi (Fluent)
- Malyalam (Fluent)
- Tamil (Fluent)
- Kannada (Fluent)
- Arabic (Basics)

SHIKH **MOHAMMED KAIF**

SALES EXECUTIVE / PROMOTER

PROFILE

Dynamic and results-driven Sales Executive with 7 years of experience in driving sales growth and building lasting client relationships across diverse industries Adept at identifying and capitalizing on new business opportunities, and consistently exceeding sales targets Strong communicator with excellent negotiation skills, capable of tailoring solutions to meet client needs and enhance satisfaction Proven track record of developing and executing successful sales strategies, leading teams, and contributing to overall company success. Passionate about staying ahead of market trends and continuously improving product knowledge to provide top-tier service.

WORK EXPERIENCE

TECHMART

SALES PROMOTER

07/2024 - TILL DATE DOHA, QATAR

- Achieved 100% sales growth in a specific product line or department within a defined period
- Extensive knowledge of products/services, enabling you to educate customers on features, benefits, and advantages
- Handled customer inquiries, complaints, and feedback with professionalism and efficiency, ensuring a positive customer experience.

RAZERS GAMINGACCESSORIES

SALES PROMOTER

04/2023 - 04/2024 Doha, Qatar

- · Provide excellent customer service by ensuring thorough product knowledgeand provide technicalassistance to the customer as
- The monthly sales quota of the store has been met, aligned with the goals

Lenovo Consumer electronics company SALES PROMOTER

07/2021 - 03/2023 Doha, Qatar

- Monitor customer preferences to determine focus of sales efforts
- Answer customerguestions about products and services

• Demonstrate product features and benefits to customers.

Reliance Digital SALES EXECUTIVE

03/2019 - 04/2021 Karnataka, India

- Answering customer inquiries and resolving customer complaints
- Developing and maintaining relationships with customers
- Worked collaboratively with cross-functional teams (marketing, customer service product development) to ensure client needs were met and expectations exceeded