



Oualid Sertour

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About Me

A highly driven, results-driven sales representative with 5 years of sales experience. Proven track record of exceeding sales targets, building strong client relationships, delivering tailored solutions aligned with client needs, and developing effective sales strategies.

Education

- BACHELOR'S DEGREE IN LAW UNIVERSITY MOULAY ABDELAH MOROCCO A** 2008/2011
comprehensive legal education focused on [key areas of law such as criminal, civil, corporate, etc.], providing a solid foundation in legal principles, procedures, and ethics.
- STANDARD PROFILE COMPANY** 2016/2017
QUALITY INSPECTURE CERTIFICATE

WORK EXPERIENCE

- Restaurant Bihalib sweets** 2024 - 2025
Cashier /sales men
 - Handles all front-counter transactions in a restaurant or fast-food setting, including taking orders, processing payments, and managing dine-in or takeout coordination
 - Take food and drink orders from guests and input them into POS systemsProcess cash, credit, and mobile payments accurately
 - Maintain cleanliness of the counter and dining area
 - Relay orders to kitchen staff efficientlyAssist with basic customer service and complaint handling
- Alhazem mall** 2024 - 2025
Sales men
Wholesale and retail sale of luxury Italian fabrics, sale of Qatarishemagh and shawl. Helping customers get what they are looking
- Prada Magazine Garden city mall** 2023 - 2024
Sales representative
 - Receiving customers and their products. Assisting customers with their selections. Placing orders. Organizing the store. Not in stock. Product sales development magazine. Ensuring customer satisfaction, dealing with their problems, and finding solutions to replace them.

Skills

- Sales representative ■ Work under pressure ■ Working in different environments ■ DEALING WITH PROBLEMS AND CREATING SOLUTIONS IN A QUICK TIME ■ Speed of implementation

LANGUAGES

- ARAB ■ FRENCH ■ ENGLISH