

AHMED MAHMOUD MUSA MAHMOUD

Driver

Contact Information:

Email: ahmed36mahmoud@gmail.com | Phone: +974 71382830 | Location: Doha, Qatar

Date of Birth: 1994/10/11 | Nationality: Sudanese | Driving Licenses: Sudanese driving license issued (Feb/2013) | Qatar driving license

Professional Summary

Friendly and outgoing car driver with extensive experience in safe vehicle operation, passenger transportation, and navigating inclement weather conditions. Proven track record of excellent customer service, time management, and problem-solving skills. Consistently requested by repeat customers for reliable and safe transportation services. Holds a clean driving record and is proficient in using GPS and navigation tools.

Key Achievements

- Achieved a 98% on-time delivery rate over 3 years, ensuring customer satisfaction and repeat business.
- Delivered over 500+ medical devices and equipment without any reported damage or incidents.
- Maintained a 4.7/5 customer rating on the Tirhal Taxi Service platform, based on 500+ rides.
- Reduced average trip time by 15% through efficient route planning and navigation.

Professional Experience

Delivery Driver

Snoonu Delivery service

Nov 2024 – present | Doha, Qatar

Successfully delivered between 300–450 orders per month, consistently meeting performance targets

Delivered customer orders accurately and on time while maintaining high standards of customer service.

Managed delivery routes efficiently to ensure fast and safe order fulfillment.

Handled cash and electronic payments and ensured proper documentation.

Communicated with customers and the dispatch team to resolve delivery issues promptly.

Ensured vehicle cleanliness and adherence to safety and traffic regulations.

Delivery Driver

Freelancer | Khartoum, Sudan

April 2020 – April 2023

- Provided high-quality customer service throughout the delivery process.
- Ensured timely delivery of orders through effective time management.
- Carefully packed and unpacked goods to prevent damage.
- Delivered medical devices and equipment with utmost care and caution.

Taxi Driver

Tirhal Taxi Service | Khartoum, Sudan

March 2018 – April 2023

- Managed and responded to 30+ reservation orders daily, ensuring punctual pickups and drop-offs.
- Conducted daily vehicle inspections to maintain safety and functionality.
- Utilized GPS, maps, and landmarks to navigate efficiently, even in heavy traffic conditions.

Skills

- | | |
|-------------------------------------|------------------------------------|
| - Customer Service | - Safe Driving |
| - Navigation (GPS, Maps, Landmarks) | - Time Management |
| - Problem Solving | - Attention to Detail |
| - Communication Skills | - Computer Proficiency |
| - Defensive Driving | - First Aid and Emergency Response |

Education

Bachelor of Science in Medical Engineering

University of Science and Technology | Omdurman, Sudan

Languages

- Arabic

- English