BOUTAGHANE RAMZI



OBJECTIVE

Hardworking and reliable cashier with over 6 years of experience in fast-paced environments. Skilled in handling transactions, providing excellent customer service, and maintaining a clean and organized work area. Seeking a cashier position to contribute to team efficiency and customer satisfaction.

EXPERIENCE

Cashier 2025 -

Lathat El Furn Restaurant _ Qatar

- •Handled cash and card payments accurately and efficiently.
- •Took customer orders and provided friendly service.
- •Balanced the cash register at the beginning and end of shifts.
- •Managed customer inquiries and complaints with professionalism.
- •Maintained a clean and organized cashier station.

Cashier 2022 - 2024

Market Express Store

- •Managed cash register operations and processed payments.
- •Handled returns and exchanges in accordance with store policies.
- •Ensured proper bagging and packaging of items.
- •Collaborated with team to improve customer service and speed.

Cashier 2020 - 2022

FreshMart Grocery

- •Operated POS system and processed high-volume transactions.
- •Assisted customers in locating products and answered product-related questions.
- •Restocked shelves and maintained front area cleanliness.

Restaurant Waiter 2018 - 2020

Magic hose restaurant

- •Greeted guests and provided excellent customer service.
- •Managed orders and ensured timely delivery of food and beverages.
- •Maintained a clean and organized dining area.

EDUCATION

High school diplomat

CERTIFICATIONS

Hotel Reception & Front Desk Operations – Alison

CONTACT

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SKILLS

Accurate cash handling and POS operation

Customer-focused and polite

Problem-solving and multitasking under pressure

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Time management and team collaboration

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LANGUAGES

Arabic

English

French

