

ABOUT ME

I am eager to join a progressive organization that offers opportunities to enhance my knowledge, skills, and confidence. Committed to achieving goals with resourcefulness and innovation, I combine honesty, sincerity, and hard work. I thrive in teamoriented environments destined for success and happiness.

SKILLS

CUSTOMER SERVICE

PROBLEM SOLVING

HARD WORKING

GOOD COMMUNICATION

FLEXIBILITY

LANGUAGES

ENGLISH

ARABI

MALAYALAM

HINDI

PERSONAL DETAILS

Date of birth 02 Jul 1992

Nationality India

DRIVING LICENSE

Driving license category Valid Indian & Saudi Arabian Driving Licenses (Light & Heavy Vehicles)

MUHAMMED SHAHID.P

+974 71283631

Doha, Qatar

WORK EXPERIENCE

GULF QUEEN MOBILES, SAUDIA ARABIA

Dammam Jan 2019 - Dec 2023

Sales Executive

- Guide customers with mobile service inquiries effectively.
- Document issues and process warranty claims efficiently.
- Liaison with suppliers to streamline device repair process.
- Ensure timely updates and communication with customers.
- Maintain service records and ensure smooth communication between customers and technicians.

KUWAIT

Khaitan Jan 2015 - Dec 2018

Professional Driver

- Delivered goods & personnel safely and on time across routes
- Ensured vehicle maintenance & safety compliance routinely
- Adapted to varying conditions & navigated busy city routes
- Provided stellar customer service for transport inquiries

AHMFD INTERNATIONAL TRANSPORTATION **COMPANY**

Apr 2012 - Nov 2014

- **Professional Driver**
 - Expert driver with excellent safety record
 - Boost customer satisfaction with punctual deliveries
 - Specialized in efficient route planning and execution
 - Consistently meet tight deadlines with ease
 - Increase fuel efficiency to reduce operational costs
 - Build strong client relationships for repeat business

EDUCATION

C M C BOYS HIGH SCHOOL BOARD OF **PUBLIC EXAMINATION. KERALA**

Kozhikode 2007

SSLC (Secondary School Leaving Certificate)

MALABAR **CHRISTIAN COLLEAGE BOARD OF HIGHER SECONDARY EXAMINATION. KERALA**

Kozhikode 2009

Higher Secondary Education (Plus Two in Commerce)

HOBBIES

READING BOOKS, LEARN NEW LANGUAGES, GAMES