



OSSAMA AMMAR

About me

A dedicated and driven professional possessing over 13 years of experience in diverse roles including Operations Leader, Sales & Protection Officer. Holds a valid Driver's License in Qatar. Currently pursuing a position that provides opportunities for career growth and enables a significant contribution to the organization's success.

Contact

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Fereej Kulaib, Doha Qatar

LANGUAGE

- Arabic
- French
- English

EXPERTISE

- Sales
- Driving
- Conflict resolution
- Customer Service
- Multi-Tasking
- Independent
- Time Management
- Decision Making

Working Experience

2019 - Present

OPERATIONS LEADER

Fel'O Yasmine - Doha, Qatar

- Recruits, trains, schedules, motivates, and oversees teams (both kitchen and service) to attain exceptional performance.
- Ensures seamless daily operations, establish protocols, and uphold exceptional standards for food quality, presentation, and service.
- Addresses complaints, resolve problems, and ensures a customer-focused environment to guarantee satisfaction.
- Ensures health, safety, and sanitation regulations

2015 - 2019

PROTECTION OFFICER

Sfaxien Sports Club - Sfax, Tunisia

- Performs routine patrols of the premises, encompassing parking areas, offices, and access points, while continuously overseeing CCTV and alarm systems.
- Regulates the admission and departure of visitors and personnel, verify identification, and guarantee that only authorized individuals are permitted access to restricted zones.
- Oversees crowd management and implement stadium regulations during events to guarantee the safety of both spectators and athletes.

2012 - 2015

SALES AGENT

Aspireli General Trading LLC - Sfax, Tunisia

- Attracts potential customers by answering product and service inquiries
- Suggests information about other products and services
- Develops new accounts for new customers
- Achieves quarterly and annual sales target

Reference

Idriss Safsafi

Business Owner -

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