



Ramzi Sassi

I am a dedicated and experienced professional driver with over 15 years of expertise in various driving roles. My career has spanned multiple sectors, including food distribution, construction, and private transportation. I have developed strong skills in safe driving, customer service, and route optimization. I am highly committed to ensuring the safety and satisfaction of passengers while maintaining the vehicle in top condition. I possess a thorough knowledge of road safety and have a deep understanding of logistics and transportation needs.

Contact

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Doha -Qatar

Tunisian

Qatar driving licence

Valid: ID & NOC

Education&Training

- Hight School
Secondary school - Tunisia
- Road Safety Awareness Training
- Basic First Aid Emergency
- Vehicle Inspection & Maintenance Basics.

Skills

- Safe and efficient driving in urban and rural areas
- Strong knowledge of road safety rules and traffic laws
- Reliable, punctual, and highly organized
- Experienced in customer interaction and basic vehicle maintenance

Language

- Arabic:Native Language
- English: Fluent
- French :Fluent

Experience

Uber Driver – Qatar

2023 - Till Now

- Provide safe, efficient, and friendly transportation to clients across various destinations.
- Utilize GPS and the Uber app to optimize routes and minimize waiting times.
- Maintain vehicle cleanliness and ensure excellent customer service.
- Handle rider concerns professionally, maintaining high customer satisfaction ratings.

Driver Assistant

2020- 2023

Delivery Company – Qatar

- Supported the lead driver in timely delivery of packages across Doha and surrounding areas.
- Ensured proper documentation and accurate handling of delivery orders.
- Monitored parcel condition during transport and reported any issues.
- Participated in basic vehicle checks and maintenance support.

Private Family Driver - Tunisia

2016- 2020

- Drove family members to schools, appointments, and errands with full discretion and trust.
- Managed and organized daily schedules, optimizing travel routes and appointments to maximize time efficiency.
- Handled vehicle maintenance and service appointments.
- Occasionally ran personal errands, such as shopping, pick-ups, and deliveries, maintaining confidentiality and trust with the family.

Construction Company Driver – Tunisia

2011- 2015

- Transported construction equipment and workers to various building sites, ensuring safe and timely arrival.
- Operated utility vehicles while adhering to safety protocols and maintaining the highest standards of security on site.
- Coordinated logistical support, including material deliveries, ensuring the timely and safe arrival of construction materials.
- Experienced in handling heavy and sensitive cargo while ensuring proper securing of materials during transit.

Additional Competencies

- **Route Planning and Navigation:**
Expertise in planning optimal routes using GPS and mapping software to save time and fuel.
- **Customer Service Excellence:**
Strong communication skills, maintaining professionalism and high satisfaction levels with clients.
- **Time Management:**
Ability to manage tight schedules and ensure punctuality for pickups, deliveries, and appointments.
- **Vehicle Maintenance:**
Proficient in basic vehicle diagnostics, routine checks, and ensuring vehicle longevity through regular maintenance.
- **Logistical Coordination:**
Experience in managing delivery schedules, coordinating with logistics teams, and maintaining accurate records.
- **Crisis Management:**
Ability to handle stressful situations such as traffic delays, road accidents, or customer complaints with calm and professionalism.
- **Security Awareness:**
Strong awareness of safety protocols for both personal and cargo transport, ensuring the security of passengers and goods.
- **Document Management:**
Skilled in managing and processing delivery documents, receipts, and invoices efficiently.
- **Multitasking:**
Ability to manage multiple responsibilities at once, such as driving, paperwork, and communicating with logistics teams.

Driver

2010 - 2011

Aziza Food Distribution Company – Tunisia

- Delivered food and grocery products to retail locations across multiple regions, ensuring the timely delivery of perishable goods.
- Ensured adherence to quality standards during deliveries, maintaining the integrity and freshness of the products.
- Collected payments, handled receipts, and maintained accurate delivery documentation.
- Maintained proper temperature conditions for food delivery, ensuring compliance with health and safety standards.

Driver Assistant

2009 - 2010

Delivery Company – Tunisia

- Organized packages according to delivery priorities and optimized routes to enhance delivery efficiency.
- Assisted with loading and unloading goods, ensuring items were handled with care and in compliance with safety protocols.
- Ensured proper documentation for deliveries, including collection of delivery receipts and reporting any delivery issues.
- Contributed to improving route planning and reducing delays by communicating effectively with the logistics team.