

# Alhassan Alreedy



## PROFESSIONAL SUMMARY

Alhassan Alreedy

📍 Egyptian |

👤 Age: 24

📞 Phone: 55074701

✉ Email: alhassan\_ahmad@hotmail.com

🌐 Languages: Fluent in English & Arabic

Motivated and tech-savvy professional with hands-on experience in customer service and event operations. Skilled in promoting products, engaging with customers, and adapting to fast-paced retail environments. Fluent in English and Arabic, with a strong understanding of electronics and consumer tech. Currently based in Qatar and available for immediate part-time work across multiple locations.

## RELEVANT EXPERIENCE

**Promotions & Customer Service – Ticket Booth Attendant Doha City Center Mall – Tennis Events 2014–2016 & 2016–2018**

- Promoted event tickets and provided product information to walk-in customers
- Handled cash transactions and maintained accurate records
- Delivered excellent customer service in high-traffic environments
- Worked rotational shifts and collaborated with mall staff and event teams
- Developed strong communication and sales skills

**Volunteer Staff – FIFA World Cup 2022 Doha, Qatar Nov–Dec 2022**

- Assisted international guests with directions and product-related inquiries
- Supported logistics and crowd management across multiple venues
- Demonstrated flexibility, professionalism, and teamwork under pressure
- Gained experience in large-scale event coordination and customer engagement

## EDUCATION

CAMBRIDGE INTERNATIONAL SCHOOL

CURRENTLY PURSUING IGCSEs EXPECTED COMPLETION 2027

## SKILLS & COMPETENCIES

- 📦 Product Promotion: Confident in presenting and explaining tech accessories to customers
- 🧠 Consumer Tech Knowledge: Familiar with electronics, gadgets, and accessories
- ⌚ Rotational Shift Readiness: Flexible schedule and comfortable working across multiple malls
- 💬 Customer Interaction: Strong verbal communication and interpersonal skills
- 💻 Tech Proficiency: Skilled in Microsoft Office and general PC troubleshooting
- 🗣️ Bilingual Communication: Fluent in English and Arabic
- 🤝 Team Collaboration: Works well in group settings and supports team goals
- 🚀 Quick Learner: Adapts fast to new products, systems, and environments
- 🎯 Sales Support: Understands customer needs and promotes suitable solutions