



AASHIQ HASHIM

CONTACT INFORMATION

+ 974 74785411
+974 70968940

✉ aashiqhashi406@gmail.com

📍 Qatar

TRAINING & CERTIFICATION

- **BPO | 2014**
 - Dr. Reddy's Foundation, Alappuzha
- **ITES | 2014**
 - Dr. Reddy's Foundation, Alappuzha
- **CCNA Certification | 2013**
ID No.: CSC012511657)
 - Aptech Computers, Qatar
- **IELTS | 2013**
 - British Council, Qatar

COMPUTER PROFICIENCY

MS Office ★ ★ ★ ★ ★
Basic Operations ★ ★ ★ ★ ★
Internet & Email ★ ★ ★ ★ ★

LANGUAGES KNOWN

- English
- Hindi
- Tamil
- Malayalam (Mother Tongue)

PROFESSIONAL SUMMARY

Results-driven and customer-focused professional holding a Diploma in Airport Management with Flight Dispatching & RTR, combined with hands-on exposure to sales and client-facing roles. Possesses a strong understanding of airport operations, flight coordination, safety procedures, and regulatory compliance, along with proven ability to drive sales, manage customer relationships, and achieve business targets.

SKILLS

Energetic

Reliable

Presentation & Professional Speaking

Decision Making

Organization skills

Task Management

Negotiations

Critical thinking

Excellent problem-solving skill

EDUCATION

Diploma in Airport Management with Flight Dispatching & RTR | 2014

- International Aviation Academy, Chennai, Tamil Nadu, India

HIGHER SECONDARY | 2013

- Sree Narayana English Medium H S School, Kayamkulam, Kerala, India

SSLC | 2011

- Sree Vitoba Higher Secondary School
Kayamkulam, Kerala, India

CORE COMPETENCIES

- Airport & Airline Operations Support
- Flight Dispatch Assistance & Documentation
- Radio Telephony (RTR) Standard Phraseology
- Passenger Handling & Customer Experience
- Airline Sales Coordination
- Ticketing & Reservation Support (Basic)
- Aviation Safety Procedures & SOP Awareness
- Regulatory Compliance Knowledge
- Operational Reporting & Record Keeping
- Customer Relationship Management
- Sales Target Support
- Service Promotion & Upselling
- Computer & System Navigation Skills
- Ground Handling Operations
- Ramp Safety Awareness

DRIVING LICENSE DETAILS

Holder of Valid Indian & Qatar Driving License

Indian License No : 29/3795/2014

Qatar License No : 29535602316

Class of Vehicle : LMV

PERSONAL DOSSIER

Gender : Male
Date of Birth : 18 July 1995
Nationality : Indian
Marital Status : Married
Passport Number : AG657529
Date of Expiry : 05/10/2035
Qatar ID : 29535602316

Permanent Address

Al Thumama, Doha, Qatar

REFERENCE

- **MR. HASHIM USMAN**
Post Box No: 82357, Ezdan 10, Al-Wakarah, Qatar
+974 30549203
- **MR. NITHIN SAHEED**
ITES Facilitator
Dr. Reddy's Foundation, Kerala - India
+9895276945

PERSONAL STRENGTHS

- **COMMUNICATION** - Communicates information confidently and accurately with passengers, customers, and team members.
- **CUSTOMER SERVICE** - Delivers courteous service while understanding and responding to customer needs effectively.
- **QUICK LEARNER** - Learns new processes, systems, and operational procedures quickly in dynamic environments.
- **ATTENTION TO DETAIL** - Ensures accuracy in documentation, coordination tasks, and operational support activities.

DECLARATION

I hereby declare that the above-mentioned information is true and I bear the responsibility for the correctness of the above-mentioned particulars.

AASHIQ HASHIM