



# SHOAIB ALI SHAH

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## PROFESSIONAL SUMMARY:

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Seasoned Operations and Logistics Manager with over 11 years of experience in fast-paced environments across the GCC region, specializing in operational supervision, supply chain coordination, and high-profile event logistics. Proven ability to lead teams and manage complex operational workflow, with direct experience supporting major global events including DUBAI EXPO 2020, Fifa World Cup, and Guinness World Records. Seeking a challenging management role to leverage strong organizational and leadership skills to drive operational excellence and team success.

## PROFESSIONAL EXPERIENCE:

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### Operation In-charge Manager | Express Gateway Logistics:

Dubai, UAE and Karachi, Pakistan | 2021 – 2023

- Managed and oversaw end-to-end logistics operations for Express Gateway across Dubai and Karachi, ensuring smooth shipment flow and timely delivery.
- Successfully utilized strong administrative, organizational, and leadership abilities to manage daily team tasks and resolve operational conflicts.
- Maintained strict confidentiality and handled sensitive matters discretely within the team and external partners.

### Freelance Supervisor/Manager - Events & Exhibitions

GCC Region | 2017 – 2020

- Spearheaded on-site operational coordination for high-profile international events, including DUBAI EXPO 2020, FIFA World Cup, Abu Dhabi Olympics, and the Asian Football Cup -
- Managed temporary teams, external vendors, and logistics for event partners like Guinness World Records, Platinum List, Iron Man, and Fitness First.
- Successfully executed tasks under pressure, demonstrating the ability to meet strict deadlines and handle highly pressured situations effectively.

### Operation Supervisor - AXL (AXIS XPRESS LOGISTICS)

Dubai, UAE | 2014 – 2016

- Supervised daily logistics and operations across the warehouse, improving the organization and administration of inventory.
- Communicated effectively with different types of people, ensuring clear internal and external correspondence.
- Tele-Executive | FTECH SOLUTIONS (AT&T U.S.A) Call Centre

## Tele-Executive | FTECH SOLUTIONS (AT&T U.S.A) Call Centre

Karachi, Pakistan | 2012 – 2014

- Handled high-volume customer service and sales calls for AT&T U.S.A clients, demonstrating excellent oral communication and correspondence experience

### Category

### Skills

#### Operational & Management

Inventory Management, Supply Chain Coordination, Team Leadership, Vendor Management, Operational Planning, Time Management, Logistics Administration , Managing Transportation .

#### Software & Technical

Rak Banking Software, DHL, UPS , TCS, TNT, FedEx, 4Px China Booking AWB Invoices Documents & Customs , MS Office (Word, PowerPoint), MS Excel (Basic), Adobe Photoshop (Basic), Internet Research/Surfing ,

#### Communication & Languages

English (Excellent Oral & Written), Urdu (Native), Arabic (Basic)

### Academic Qualifications

- Diploma in Information Technology (I.T.) | K.M.A Institute of Information Technology
- Diploma in Modern English Language | House of Modern English language
- Intermediate Education (Commerce) | Board of Intermediate Education, Sindh Karachi
- Matriculation (General) | High School Al Karim Board of Matric, Sindh Karachi

**Furnished Upon Request.**