

Mohamed Afeefeldin

Biomedical Engineer

Professional Profile and Objective

A Biomedical Engineer with expertise in maintaining medical equipment and systems. I have a strong proficiency in applying engineering principles to healthcare, with a focus on enhancing patient care and advancing medical technology. My goal is to utilize my expertise in biomedical engineering to contribute to the creation of cutting-edge medical devices, improve healthcare outcomes, and elevate the quality of life for patients.

Experience

Customer service

Mar 2015 - May 2018

ArabComputerCompany,Sudan (Part-time)

I was handling the in-person and phone queries, assisting customers in selecting the right product for their needs, and providing support to address their challenges while offering thorough, providing support to overcome problems they face, and providing comprehensive and adequate answers to all their inquiries.

Call Center

June 2018- July 2020

ArabComputerCompany,Sudan (Part-time)

I managed customer inquiries through both phone and in-person communication, guided clients in choosing the most appropriate products, and provided effective problem-solving support. I ensured customers received complete, accurate, and helpful answers to all their questions.

Sales representative

2022 Sep- 2022 Nov

beIN Sports, Qatar

My role is to create an informative content that showcases the features, benefits, and uses of devices and products, and present them to consumers . Assisting consumers in choosing the right option involves a deep understanding of the product range, specifications, and how it aligns with the consumer's requirements. This may include providing personalized recommendations, product comparisons, and addressing any concerns or questions the consumer may have.

Sales representative

April 2023 - until now

Al Mana Electrical Switches, Qatar

My responsibilities include generating sales reports, engaging in direct customer interactions through face-to-face or phone interviews to assist in product selection, offering assistance to resolve any issues, and delivering thorough and satisfactory

responsesto allcustomerinquiries.

TRAINING COURSES

- Genetic Engineering
- Tissue engineering
- Medical nanotechnologists in bioengineering
- Design and innovation of devices

CONTACT



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Valid driving license



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14/12/1995

EDUCATION

High School

2014

Sudan

B.Sc. of Biomedical engineering 2020

Future University

SKILLS

- Commitment to working hours
- Risk Management
- MS Office
- quality assurance
- Medical device design Clinical engineering

LANGUAGES

Arabic

English