



Mohamed Amine Abbès

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📍 Al Duhail, Doha, Qatar 📄 Valid until 28/10/2026 🚗 Qatari Driver License

📁 Professional Experience

- Auto parc manager, SPBAA** 2022 – 2025
Tunis, Tunisia
- Verification of the company's transport vehicles and ensuring they are in good working order.
 - Ensured timely and safe delivery of goods to clients.
 - Maintained customer communication regarding delivery schedules.
 - Handled administrative tasks, including delivery confirmations and transport documents.
- Driver, Free Lancer at Phoenix LOGISTIQUES and Speedway Rent a Car** 2019 – 2022
Tunis, Tunisia
- Transported international tourists and provided excellent customer service.
 - Assisted clients with travel recommendations, ensuring a pleasant experience.
 - Ensured vehicles remained in top condition for safety and performance, and managed payment transactions efficiently.
 - Provided transportation services to customers, ensuring comfort and safety.
 - Assisted clients with directions and local information, enhancing customer experience.
 - Managed the transportation of industrial goods to regional clients.
 - Assisted in loading and unloading, ensuring compliance with safety regulations.
 - Provided excellent service to customers by keeping them informed about delivery times and resolving transport-related concerns.

🏠 Organisations

- AIESEC Turkey – T.I.T.I.T.S.K. Association, Global Volunteer** 06/2024 – 08/2024
Turkey
- International Red Cross and Red Crescent Movement, Volunteer** 01/2020 – 05/2021
Tunis, Tunisia

🧠 Skills

- Excellent communication and interpersonal skills** – Proficient
- Customer relationship management** – Proficient
- Knowledge of CRM software and data entry** – Proficient
- Strong problem-solving and conflict resolution abilities** – Proficient
- Ability to work under pressure and handle multiple tasks** – Proficient
- Proficiency in handling administrative tasks** – Proficient

📄 Certificates

- First Aid Training Certification**
CPR/AAED 2025
Tunis, Tunisia

🎓 Education

- Bachelor's Degree in English Language and Literature,** 2023 – 2024
Faculty of Letters, Arts, and Humanities of Manouba (FLAHM), Tunisia
Manouba, Tunisia
- High School Diploma - Literature Stream, Lycée El Bayen** 2022 – 2023
Tunis, Tunisia

Languages

Arabic – Native/Bilingual

French – Conversational

English – Native/Bilingual