



Sanam Baniya

Branch Supervisor

Result-driven Supervisor, Arm and Captain with history of success leading, training and monitoring world class team. Experience scheduling, monitoring and evaluating performance of staff across multiple shifts. Proven talents in opening and closing restaurants and ensure proper accurate cash, register balancing. Prepare in advance in career to a challenging new leadership role.

PROFESSIONAL EXPERIENCE

Great Burger

Branch Supervisor

Jul 2025 - Present | Mangaf, Kuwait

Subway

Assistant Restaurant Manager

Dec 2019 - Sep 2024 | Gujrat, India

- 1 Handling client queries and maintaining CRM record.
- 2 Opening and closing the restaurant.
- 3 Appointing, inducting and mentoring new staff members.
- 4 Resolving customers question and grievance in a professional manner.
- 5 Ensuring tht resturant adheres to pertinent health and safety regulations.
- 6 Recording all income and expenses and ensuring tht cash register is balanced.

Intergal food services

Captain Waiter

Jan 2017 - Mar 2019 | Doha, Qatar

- 1 Greeting and welcoming the guest.
- 2 Train, mentor and motivate new staff.
- 3 Coordinate with the host desk to manage table assignment, optimize seeing and balance section.
- 4 Handling cash machine.

Almarai Company

Merchandiser and sales man

Mar 2014 - Jun 2016 | Dammam, Saudi Arabia

- 1 Responsible for managing endtoend merchandising activities till shipment.
- 2 Perform pre and post order costing.
- 3 Checking all expiry product.
- 4 Delivering product on time and arrange all the product on a systematic way.

Kuwait Food Company (Americana)

Shift Supervisor

Mar 2010 - Apr 2013 | Dubai, United Arab Emirates (UAE)

- 1 Maintain high standards in Customer service, hygiene and inventory control.
- 2 Conducted performance appraisal with employees for career development discussion.
- 3 Ensured smooth operations with regular maintenance check.
- 4 Checking the Quality of food and stocks.
- 5 Staff management and training.
- 6 Handling customer complaints.

EDUCATION

Intermediate School - General (College Proprietary)

Shanti Academy, Nepal

2008 | Percentage - 62%

CONTACTS

- +965 41092900
- sanambaniya40@gmail.com
- 3 years 1 month
- Nepali
- Hindi, Arabic, English
- Al Kuwait, Kuwait

KEY SKILLS

- Inventory Management
- Staff Handling
- Customer Services
- Team Management
- Conflict Resolution
- Time Management