



JIHED ZIDI

Assistant Manager | Retail Sales Professional

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📞 +97433668206

🎓 EDUCATION

Farhat Hached High School,,
High School Diploma
Bizerte

Training Center, Bizerte,,
Technical Automotive Training
Bizerte

🧠 SKILLS

Customer Service

Sales Support

Cash Handling

Store Operations

Visual Merchandising

🌐 LANGUAGES

Arabic: Native

French: Intermediate B1

English: Intermediate B1

📁 PROFESSIONAL EXPERIENCE

Assistant Manager, Hamadi Abid (Tunisian Brand)

07/2022 – 06/12/2025

- Ensure high levels of customer satisfaction through excellent service
- Maintain outstanding store condition and visual merchandising standards
- Manage point-of-sale operations and cash handling
- Support inventory management and receiving of new shipments

Store Cashier, Hamadi Abid (Tunisian Brand)

09/2021 – 07/2022

- Process cash, debit, and credit transactions accurately
- Balance cash register and handle customer returns

Sales Associate, Hamadi Abid (Tunisian Brand)

02/2021 – 09/2021

- Promote and sell products using effective sales techniques
- Build and maintain strong customer relationships

Sales Associate, Heni Collection

08/2020 – 12/2020

- Assisted customers and supported daily store operations

Dedicated retail professional with over 3 years of experience in fashion retail. Strong background in customer service, sales support, cash handling, and store operations. Recognized for maintaining high visual merchandising standards, achieving sales targets, and building positive customer relationships in fast-paced environments.