

CURRICULUM VITAE

CAREER OBJECTIVE

Motivated customer care professional seeking a sales-oriented role to assist customers, promote products effectively, and contribute to achieving company sales targets while maintaining excellent customer service standards .

EDUCATION

❖ Qatari Secondary School Certificate (three years)

English & Arabic – Qatar 2022

PROFESSIONAL EXPERIENCES

❖ *Total Seven Years of Experience in Qatar*

(from 2018- till Present)

❖ **Delivery driver** : *Snoonu from April 2025 to the end of September 2025 Qatar*

❖ **Receptionist** : *Arubay for trading and contracting oct 2024 to May 2025 Qatar*

❖ **Delivery driver** : *IMILE Company Oct 2025 to Nov 2025 Qatar*

❖ **Customer Care** : *Super Informatique Sarl Nov 2022 to Jul 2023 Mali*

Duties & Responsibilities

- Customer support
- Problem Solving
- Compliance and Policies
- Product and Service knowledge

PERSONAL SKILLS

- Time Management
- Adaptability
- Attention to Detail
- Computer knowledge
- Collaboration and Communication

DECLARATION

I hereby declare that the information provided is true to the best of my knowledge and belief.

Yours Faithfully

ABOUBACAR DOUCOURE



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Doha -Qatar

PROFILE SUMMARY

Date of Birth : 07-10-2002

Sex : Male

Nationality : Mali

Marital Status : Married

Qatar ID : 30246600005

Passport : AA1047006

Driving License : Valid Qatar

Driving License (Automatic -
Light Vehicle)

LANGUAGES

- Arabic
- English
- French
- Soninke
- Bambara