



TAIEB MOUMEN FOUZI

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Doha, Qatar

EDUCATION

Diploma: Tourism Technician (Travel Agency Option)

Level: 3rd Secondary High School

SKILLS

- Travel Agency Operations
- Basic Ticketing Systems Knowledge
- Client File Management
- Office & Administrative Support
- Interpersonal Communication
- Accuracy & Confidentiality

LANGUAGES

Arabic: Native

French: Native

English: Good

German: Good

About Me

Motivated and customer-focused sales associate with experience at PULL&BEAR. Skilled in delivering excellent customer service, assisting clients, and achieving sales targets. Strong communication skills with the ability to work effectively in a fast-paced retail environment.

WORK EXPERIENCE

• Pull & Bear – Garden City, Algiers

Customer Service & Sales Assistant

2024 – 2026

Assisted customers in finding products and provided exceptional service to enhance the shopping experience.

Managed sales transactions, returns, and exchanges efficiently

Collaborated with team members to achieve daily and monthly sales targets

Ensured product displays were organized and visually appealing

Handled customer inquiries and resolved issues promptly to maintain satisfaction

CORE COMPETENCIES

- Customer Service Excellence
- Customer Service Excellence
- Sales & Upselling Skills
- Strong Communication Skills
- Teamwork & Collaboration
- Problem Solving & Complaint Handling
- Time Management & Organization
- Persuasion & Negotiation Skills
- Ability to Work Under Pressure
- Product Knowledge & Visual Merchandising

- Adaptability & Flexibility