



MUHAMMAD SUFYAN

CONTACT

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Address:
Sanayya, Al Rayyan, Doha, Qatar

PERSONAL

- Date of Birth:** 05 April 2000
- Nationality:** Pakistani
- Marital Status:** Single
- Gender:** Male
- QID:** 30058608734 (Expiry: 14/02/2027)
- Passport No:** AR5544461

SKILLS

- Car Driving License:** Have a car driving license valid till 27-01-2031.
- Team Collaboration:** Proven ability to work effectively within a team, assist colleagues, and maintain smooth operations during busy periods.
- Problem Solving:** Effective in identifying issues and delivering solutions in a timely manner to enhance the customer experience.
- Time Management:** Skilled in managing multiple tasks and responsibilities, ensuring deadlines are met and productivity is maintained.
- Product Knowledge & Packaging:** In-depth knowledge of product handling and packaging with the ability to offer expert recommendations to customers.

HOBBIES

- Traveling and exploring new cultures and places
- Playing volleyball and engaging in team sports

SUMMARY

A dedicated and proactive customer service professional with over three years of experience in retail environments, specializing in customer interactions and team collaboration. Skilled in problem-solving, time management, and maintaining high standards of customer satisfaction. Strong communication skills, with the ability to handle tasks under pressure and deliver quality service. Currently seeking an opportunity to leverage my experience in a dynamic organization, where I can contribute to team success and exceed customer expectations.

EDUCATION

High School (10th Grade)

High School Bewal, Rawalpindi Board, Pakistan
Year of Passing: 2016

EXPERIENCE

Carrefour experience

February 2023 – February 2025

Qatar sale man experience

- Hyper market & super market (Customer Service and Assistance)
Provide high-quality customer service, assisting customers with inquiries and ensuring a positive shopping experience.
- Manage the organization and availability of trolleys in the store to maintain smooth operations for customers.
- Proactively open new payment points during busy periods to reduce customer waiting times.
- Volunteer to cover absences, ensuring uninterrupted service and operations. Collaborate with colleagues to achieve service excellence, supporting the team in daily tasks.

Merchandiser (AL MARAI -Doha,QATAR)

June 2025 – Present

- Companies: Al Meera, SPAR, Lulu, Carrefour, Monoprix, Talabat, soonu mart.
Key Brands: Fresh Juices, Lusine Bread, 7DAYS, Olive Oil, Almarai Butter, Ghee & Milk Powder.
Executed daily merchandising for Almarai fresh dairy and juice categories,
- ensuring full availability in chilled cabinets and shelves.
Coordinated with store teams and sales supervisors to manage returns, near-expiry stock, and reporting

LANGUAGES

- English
- Arabic
- Urdu
- Hindi